

Reference:	FOI. 9832.22
Subject:	Connectivity and network services
Date of Request:	12 September 2022

Requested:

1. Who provides your WAN and internet connectivity and the annual spend on each
2. Who provides your SIP trunks and what is the annual spend
3. Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend
4. Who provides your LAN infrastructure and what is your annual spend
5. Who provides your WIFI infrastructure and what is your annual spend
6. Please confirm the manufacturer(s) of your wired network core and edge switching?
7. When was your core network installed?
8. Has it been updated subsequently?
9. Who maintains your core network?
10. When is the contract renewal date?
11. Please confirm value of the initial project?
12. Please confirm the value of annual support/maintenance services (in £)?

Response:

1. Hywel Dda University Health Board (UHB) can confirm that BT PSBA is its Wide Area Network (WAN) and internet connectivity provider. The UHB's annual spend on the contract is £278,286.
2. The provider of the UHB's Session Initiation Protocol (SIP) trunks is Gamma, and the UHB's annual spend for this service is £316,212
3. This information has been provided in response to question 1.
4. Cisco provides the UHB's Local Area Network (LAN) infrastructure. However, as the maintenance of this is mainly managed in-house, an annual spend is therefore not held.
5. Aruba provides the UHB's WiFi infrastructure. However, as the maintenance of this is managed in-house, an annual spend is therefore not held.
6. This information has been provided in response to question 5.

7. This information is not held as the original core networks were originally installed during the 1990s.
8. Yes, the core network has been updated recently.
9. The UHB's core network is maintained by All-Four.
10. The contract renewal date is 18 April 2025.
11. This information is not held due to the length of time that has passed since the original project.
12. The current annual costs for the UHB's core network is £36,700.