

Reference:	FOI.4926.21
Subject:	Contact and system details
Date of Request:	6 January 2021

Requested and response:

I would like to request some information from the NHS.

Hywel Dda University Health Board (UHB) provides the information requested below as requested.

Contact details for the following or most senior equivalent roles:	Name	Email
Chief Information Officer or Director of ICT	Not applicable	
Chief Clinical Information Officer	Gareth Collier	Gareth.M.Collier@wales.nhs.uk
Head of Digital	Anthony Tracey	Anthony.tracey@wales.nhs.uk
IT Operations Manager	Paul Solloway	Paul.solloway@wales.nhs.uk
IT Strategy Manager	Not applicable	
Director of Finance	Huw Thomas	Huw.thomas6@wales.nhs.uk
Director of Transformation	Libby Ryan-Davies	Libby.Ryan-Davies@wales.nhs.uk

What primary software systems do you use?

Deployed Systems	Product Name	Vendor	Version	Contract end date	Number of licenses
Human Resources	Electronic Staff Record	IBM	Information not held	Not applicable – National Contract for NHS Wales	
Finance	Oracle e-Business	IBM	Information not held	Not applicable National Contract for NHS Wales	
EMR/EHR/EPR	Welsh Clinical Portal	NWIS	3.11.2	Not applicable - Internal NHS Wales System	
Any Social Care Systems	Welsh Community Clinical Informatics System	CareWorks	Information not held	Not applicable – National Contract for NHS Wales	
Contact Centre	Liberty	Netcall	Not applicable	24/03/2021	Not applicable - Licensed on capacity of SIP channels
Email and Collaboration	Microsoft 365	Microsoft	Not applicable	30/06/2022	10,500

What computing devices do you provide for your staff?

Computing Devices	Number of Devices	Operating System version
MS Windows	8,632	Windows 10 / Windows 7
Apple Mac	0	Not applicable
Chrome Devices	0	Not applicable
Android Phones	18	8

	61 1,167	9 10
Apple iPhones	0	Not applicable
Apple iPads	328	Various operating systems

Infrastructure Services	Supplier	Contract type and expiry
Details of any software Enterprise Agreement	Microsoft	30/06/2022
Details of any Business Process Outsource arrangement for technology	Not applicable	
Who provides your data centre?	Not applicable – Internal NHS Wales System	
What Software as a Service packages do you use?	Not applicable	
Do you use any public Cloud infrastructure services (AWS/Azure/Google/UKCloud)?	Azure	30/06/2022