

Reference:	FOI.21588.26
Subject:	Continuing Healthcare (CHC) Commissioning and Outstanding Activity
Date of Request:	14 September 2026

Requested:

I am writing to request information under the Freedom of Information Act 2000 relating to CHC arrangements and outstanding CHC-related activity within your Health Board area. Please provide the information requested below as of the most recent data available at the time of your response.

Future Commissioning and Delivery Plans for 2026/2027

1. Please confirm whether the Health Board is currently planning, reviewing, or procuring any external support for CHC activity during 2026/2027.

Responsible Person for Continuing Healthcare

2. Please provide the name, job title, and contact details (email address and/or telephone number) of the individual primarily responsible for overseeing CHC services within your Health Board. If responsibility is shared, please list all relevant individuals.

Outstanding CHC Assessments

3. The current number of outstanding CHC assessments awaiting completion.

Outstanding CHC Reviews

4. The current number of outstanding CHC reviews, including periodic eligibility reviews.

Outstanding Funded Nursing Care (FNC) Reviews

5. The current number of outstanding FNC reviews.

Outstanding Retrospective CHC Reviews (PUPoC)

6. The current number of outstanding retrospective CHC reviews, including reviews relating to previously unassessed periods of care and reviews linked to historical eligibility reconsiderations.

Outstanding CHC Appeals

7. The current number of outstanding CHC appeals.

Contracted Independent Providers

8. Details of any independent, voluntary sector, or external NHS providers currently contracted or otherwise engaged by the Health Board to undertake CHC-related work, including:
 - a. The names of the providers
 - b. The scope of their contracts (e.g. assessments, reviews, retrospective work, appeals support)
 - c. Contract start and end dates
 - d. The approximate value of each contract, where disclosable without exemption

Response:

1. Hywel Dda University Health Board (UHB) confirms it is not currently planning, reviewing, or procuring any external support for CHC activity, during the 2026/27 financial year.

2. The UHB confirms Andrew Carruthers, Chief Operating Officer is responsible for overseeing CHC services.
3. The UHB confirms that sixteen (16) CHC assessments are awaiting completion, as at 23 September 2026.
4. The UHB confirms there are thirty (30) CHC reviews, including periodic eligibility reviews outstanding, as at 23 September 2026.
5. The UHB confirms there are twelve (12) Funded Nursing Care (FNC) reviews outstanding, as at 23 September 2026.
6. The UHB confirms there are five (5) retrospective CHC reviews, including those relating to previously unassessed periods of care and historical eligibility reconsideration, outstanding, as at 23 September 2026.
7. The UHB is unable to provide you with the exact number of outstanding CHC appeals due to the low number of cases (less than 5), as there is a potential risk of identifying individuals if this was disclosed. The UHB is therefore withholding this detail under Section 40(2) of the FoIA. This information is protected by the Data Protection Act 2018 (DPA)/UK General Data Protection Regulations (UK GDPR) as its disclosure would constitute unfair and unlawful processing and would be contrary to the principles and articles of the UK GDPR. This exemption is absolute and therefore, there is no requirement to apply the public interest test.

In reaching this decision, the DPA and UK GDPR define personal data as data that relates to a living individual who can be identified solely from that data

8. The UHB does not hold this information as there are no independent, voluntary or external NHS providers currently contracted or otherwise engaged by the UHB to undertake CHC related work.