Reference:	FOI.5097.21
Subject:	COVID-19 vaccine information
Date of Request:	13, 19 and 22 January 2021

Requested:

FOI 4997

1. How many Pfizer/BioNTech COVID-19 unopened vaccine vials were reported to have been discarded by NHS providers under the control of Hywel Dda University Health Board from December 2 to present?

Please provide a numerical breakdown of the total figure categorised by the different reasons for throwing the vials away.

Please also provide a numerical breakdown of how many of the vials were thrown away by each NHS provider.

2. How many Pfizer/BioNTech COVID-19 unopened vaccine vials were reported to have been lost by NHS service providers under the control of Hywel Dda University Health Board from December 2 to present?

Please provide a numerical breakdown of how many of the vials were lost by each NHS provider.

3. How many Pfizer/BioNTech Covid-19 unopened vaccine vials were reported to have been stolen from NHS providers under the control of Hywel Dda University Health Board from December 2 to present?

Please provide a numerical breakdown of how many unopened vials were stolen from each NHS provider.

FOI 5061

4. How many patients died within 28 days of testing positive for COVID-19 after they had a scheduled appointment to receive a vaccine against the virus cancelled by Hywel Dda University Health Board since December 2, 2020?

Please exclude from the total any deceased patients who later received vaccines at rescheduled appointments prior to death.

FOI 5097

- 5. How many patients have failed to attend a scheduled COVID-19 vaccination appointment with a Hywel Dda University Health Board provider after booking one since December 2, 2020?
- 6. How many patients invited to book a COVID-19 vaccination appointment by a Hywel Dda University Health Board provider have refused the opportunity to do so since December 2, 2020?
- 7. How many patients had scheduled COVID-19 vaccination appointments with a Hywel Dda University Health Board provider cancelled by a provider after booking appointments since December 2, 2020?

a. How many of these cancelled appointments were rescheduled? Please provide a breakdown of the figures by reason(s) for cancellation.

Please provide the information in the form of a portable document format (PDF) via email.

Response:

Hywel Dda University Health Board (UHB) is unable to provide you with all of the information requested as it is estimated that the cost of answering your request would exceed the "appropriate level" as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. The "appropriate level" represents the estimated cost of one person spending 18 hours or (2 ½ working days) in determining whether the UHB holds the information, and locating, retrieving and extracting the information.

Not all of the information requested is recorded centrally. Therefore, in order to provide you with the information requested for FOI 5061, question 4, the UHB would need to identify all coronavirus patient deaths recorded on the UHB's Welsh Patient Administration System (WPAS) and cross reference records with the forty eight (48) GP Practices and the six (6) Mass Vaccination Centres (MVC) to identify those patients that died within 28 days of testing positive for COVID-19 after receiving an appointment for a vaccine during the requested period.

Additionally, in order to provide you with the information requested for FOI 5097, questions 5 and 7, the UHB would need to undertake a manual trawl of all vaccine records across the GP Practices and MVCs to identify if any patients failed to attend a booked COVID-19 vaccination appointment, during the period 2 December 2020 to the date of your request.

The UHB is therefore applying an exemption under Section 12 of the Freedom of Information Act 2000 (FOIA), which provides an exemption from a public authority's obligation to comply with a request for information where the cost of compliance is estimated to exceed the appropriate limit.

Under section 16 of the FOIA, we are required, as a public authority, to provide advice and assistance so far as it is reasonable, to individuals who have made a request under FOIA, therefore the UHB provides some of the information requested.

FOI 4997

- 1. The UHB confirms that two (2) unopened Pfizer/BioNTech Covid-19 vaccine vials have been discarded, during the period 2 December 2020 to 3 February 2021. Of which, one (1) vial was accidently dropped into a sharps bin and one (1) vial was stored overnight having had the seal removed and the immunisers were not happy to use this the following day.
- 2. The UHB confirms that no unopened Pfizer/BioNTech COVID-19 vaccine vials have been reported lost, during the period 2 December 2020 to 3 February 2021.
- 3. The UHB confirms that no unopened Pfizer/BioNTech COVID-19 vaccine vials have been reported stolen, during the period 2 December 2020 to 3 February 2021.

FOI 5097

7. The UHB confirms that it does not hold the information requested.