

Reference:	FOI.12891.23
Subject:	Critical incidents
Date of Request:	16 October 2023

Requested:

I would be grateful if you could list the number and location of the critical incidents reported over the last 5 years for Hywel Dda board.

I would also be interested in a breakdown of who reported these incidents - board members, doctors, nurses, physiotherapists etc.

Clarified

Anything that involves a report and is "an event out of the range of normal experience – one which is sudden and unexpected, involves the perception of a threat to life and can include elements of physical and emotional loss."

Response:

Hywel Dda University Health Board (UHB) regrets to inform you that it does not hold all of the information requested and is therefore unable to provide who reported the incidents according to job role, as this demographic is not recorded in the UHB's Datix Incident Reporting system.

However, the UHB provides, within the table below, the number of critical incidents and the location, by severity/level, as recorded across its two (2) Datix Incident Reporting systems, during the five (5) year period from 1 October 2018 to 30 September 2023.

Location	Catastrophic/Death Level 5	Moderate Level 3	Severe Level 4
Amman Gwendraeth	0	0	*
Amman Valley Hospital	*	21	8
Begelly	0	0	*
Bro Cerwyn	6	79	47
Bro Myrddin	0	0	*
Bronglais General Hospital	*	150	199
Brynmair Clinic	*	0	*
Caebryn	0	0	*
Cardigan Hospital	0	0	*
Carmarthenshire	0	0	*
Community Pharmacy	0	*	7
Community Premises	*	*	6
Covid Testing Unit / Vaccination Site	0	*	*
Dental Surgery	0	*	*
Elizabeth Williams Clinic	0	0	*
Flying Start	0	0	*
Glangwili General Hospital	34	406	476
Gorwelion	0	0	*
GP Surgery	*	26	34
Greville Court	*	0	*

Hafan Derwen	0	36	23
Hafan Hedd	*	0	0
Havenway Resource Centre	*	0	*
Learning Disabilities Care Home	0	0	*
Llandovery Hospital	0	7	11
Llys Steffan	*	0	0
Multi-Agency Accommodation	*	*	0
North Road Clinic	0	*	*
Nursing/Residential Home	*	145	96
Other	0	*	0
Patient's Home	14	477	1215
Pembrokeshire	0	0	*
Prince Philip Hospital	16	316	306
Public place	*	*	0
Residential Home	0	*	275
South Pembrokeshire Hospital	0	23	41
Swn Y Gwynt	*	0	*
Tenby Cottage Hospital	0	*	8
Therapeutic Day Services	*	0	0
Tregaron Hospital	*	15	13
Ty Bryngwyn Hospice	0	*	6
Wellfield Resource Centre	*	0	*
Wellfield Road Resource	0	0	*
Withybush General Hospital	23	276	391
Yorke Street Clinic	0	0	*
Ysbyty Enfys Caerfyrddin	0	0	*
Ysbyty Enfys Selwyn Samuel	0	*	*
Total	117	2,003	3,204

Where the figures in the table have been replaced with an asterisk (*), the UHB is unable to provide you with the exact number of patients due to the low numbers of cases (less than 5), as there is a potential risk of identifying individuals if this was disclosed. The UHB is therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000 (FoIA). This information is protected by the Data Protection Act 2018 (DPA)/UK General Data Protection Regulations, as its disclosure would constitute unfair and unlawful processing and would be contrary to the principles and articles of the UK GDPR. This exemption is absolute and therefore there is no requirement to apply the public interest test.

In reaching this decision, the DPA and UK GDPR define personal data as data that relates to a living individual who can be identified solely from that data or from that data and other information, which is in the possession of the data controller.