

Reference:	FOI.16663.25
Subject:	Data centre contracts
Date of Request:	21 February 2025

Your request and our response

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.
- Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the types of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend

1. Contract Title: Please provide me with the contract title.

Hywel Dda University Health Board (UHB) provides the contract titles for its Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support below:

- a. P0121 - HDD-MIN-56330 Data Centre Storage, Computing and Hypervisor environment Replacement
- b. P0180 - HDD-DCO-23-47 Nimble Hardware Support
- c. P0142 - Nimble HF40 Hardware and Software Support Agreement
- d. Contract P0223 VMware Cloud Foundation Licence Renewal
- e. Cisco Hardware Support - Agreement 3087

2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)

The UHB provides the contract types below:

- a. Server Hardware, Storage and Virtualisation
- b. SAN
- c. SAN
- d. Virtualization
- e. Server Hardware

3. Existing/Current Supplier: Please provide me with the supplier name for each contract.

The UHB provides the names of its existing/current suppliers below:

- a. Softcat
- b. ComputaCentre

- c. Insight
- d. Softcat
- e. Iomart

4. Brand: Please state the brand of hardware or software

The UHB provides the brands of hardware or software below:

- a. Nutanix
- b. HPe NIMBLE CS3000
- c. CISCO NIMBLE HF40
- d. Vmware
- e. Cisco Unified Computing Solution (UCS)

5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.

The UHB uses the below operating systems/software platforms:

- a. Nutanix proprietary OS and Hypervisor
- b. Linux
- c. Linux
- d. VMWare
- e. UCS IOS

6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?

The UHB provides, the annual spend for these contracts for the 2023/24 financial year below:

- a. £345,154.14
- b. £2,487.41 for six months
- c. £19,242.03
- d. £49,2019.90
- e. £2,012.88 for six months

7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)

The UHB provides the contract durations below:

- a. Five years, with an optional one-year extension
- b. Six months
- c. Twelve months
- d. Twelve months
- e. Six months

8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.

The UHB provides the contract expiry dates below:

- a. 31 October 2029

- b. 31 March 2025
- c. 12 March 2026
- d. 31 March 2025
- e. 28 August 2025

9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)

The UHB provides the contract review dates below:

- a. January 2029
- b. 1 March 2025
- c. 1 March 2026
- d. 1 March 2025
- e. 1 August 2025

10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.

The UHB confirms that its servers were purchased in November 2024, March 2020 and March 2018.

11. Number of Physical Server: Please can you provide me with the number of physical servers.

The UHB confirms that it has fifty (50) physical servers.

12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers

The UHB confirms that it has eight hundred and six (806) virtual servers.

13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.

The UHB provides a brief description of the services provided overleaf:

- a. Contract to provide hardware servers, hypervisor, storage with both hardware and software maintenance support throughout the period.
- b. Renewal of equipment maintenance for six months while the information from the current equipment is moved onto a Nutanix platform.
- c. Tech care essential support, replacement parts and software updates.
- d. Vmware licences and software support.
- e. PREMIUM - 24x7x4 Help Desk, Online Portal, FE onsite within 4 hours of diagnosis with parts.

14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

The person responsible for the contract is Gavin Jones, Head of Digital Operations, and he can be contacted by email DigitalSeniorTeam.hdd@wales.nhs.uk