

Reference:	FOI.17988.25
Subject:	Dental waiting list
Date of Request:	1 August 2025

Requested:

1. How many people are currently on the NHS dentist waiting list in the health board? Please also provide waiting list figures for A) each of the last 12 months B) each of the last 5 years, if available.
2. How many people under 16 are currently on the NHS dentist waiting list in the health board? Please also provide waiting list figures for A) each of the last 12 months B) each of the last 5 years, if available.

Response:

Hywel Dda University Health Board (UHB) does not hold all of the information requested and the information it does hold is not held exactly as requested.

Therefore, the UHB has applied a Section 21 exemption of the Freedom of Information Act 2000 (FoIA), as some of the information requested is already within the public domain and is accessible by another means. The UHB has answered a similar Freedom of Information request, FOI.14884.24 - Dental services, and it is available on our disclosure log.

For ease of reference, please click on the link provided overleaf, which will take you directly to the UHB's disclosure log webpage:

[Disclosure Log - Hywel Dda University Health Board \(nhs.wales\)](https://www.nhs.uk/disclosure-log)

Additionally, in November 2024, the UHB began piloting the Dental Access Portal (DAP) which was introduced by Welsh Government (WG) to centralise waiting lists for NHS dentists across Wales. This system was rolled out nationally in February 2025.

The UHB can confirm that as of 1 August 2025 there were 12,045 UHB patients awaiting allocation of a dental practice, of which 2,325 are under 16 years of age.