

Reference:	FOI.20307.26
Subject:	Digital and IT department
Date of Request:	28 April 2026

Requested:

I would be grateful if you could provide the following information:

1. Contact details for relevant departments within the Trust, particularly those relating to Digital, IT, Clinical Informatics, or Innovation (e.g. shared or generic email inboxes and main telephone numbers).
2. Any role-based or shared contact details (e.g. group email addresses) used for senior leadership functions within these areas (for example, CIO office, CCIO function, Digital Directorate, or equivalent), where such contact points exist.
3. A list of senior roles within the Trust responsible for Digital and Clinical Informatics functions, including job titles only (for example: CIO, CCIO, CNIO, Director of Digital, Head of IT), without personal names.
4. Where available, any published organisational charts or structural information relating to these teams.

Response:

1. Hywel Dda University Health Board (UHB) confirms that its Digital and IT departments can be contacted via the following generic email address: DigitalSeniorTeam.hdd@wales.nhs.uk
2. The UHB's Digital Senior Team can be contacted via the email address provided in response to question 1.
3. The UHB provides below, a list of its senior roles within its Digital and IT department that are responsible for digital and clinical informatics functions:
 - Digital Director
 - Chief Clinical Information Officer
 - Chief Nursing Information Officer
 - Head of Digital Operations
 - Head of Digital Innovation and Transformation
 - Head of Information Services
 - Head of Data Science
4. The UHB provides the organisational charts for its Digital and IT departments, at Attachments 1 to 3.