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|-------------------------|---|
| <b>Reference:</b>       | FOI.6303.21                                     |
| <b>Subject:</b>         | Digital dictation and voice recognition systems |
| <b>Date of Request:</b> | 24 June 2021                                    |

**Requested:**

Can you please complete the fields below with what you currently hold?

System type can also be 'No System Installed' if your trust does not use the system:

1. System type - Digital dictation

- a. Supplier name
- b. System name
- c. Date installed
- d. Contract expiration

Notes -

2. System type - Voice Recognition

- a. Supplier name
- b. System name
- c. Date installed
- d. Contract expiration

Notes –

If applicable:

3. Can you let us know who supplies your digital dictation hardware devices?

4. How many digital dictation devices does your trust have?

5. When was the procurement date of the digital dictation devices?

**System definitions:**

Digital Dictation - Device used to record audio and share recordings digitally.

Voice Recognition - Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.

**Response:**

1a. Hywel Dda University Health Board (UHB) confirms that the supplier of its digital dictation system is Norty Ltd, Trading as T-Pro.

1b. The UHB confirms that the name of the digital dictation system is T-Pro.

1c. The UHB confirms that the T-Pro digital dictation system is a cloud-based system and therefore, it does not have an installation date. However, the system went live during June 2021.

1d. The UHB confirms that the contract expiry date is 25 April 2022, with an option of an additional two (2) year extension.

2a. The UHB confirms that the supplier of its voice recognition system is Norty Ltd, Trading as T-Pro.

2b. The UHB confirms that the name of the voice recognition system is T-Pro.

2c. The UHB confirms that the T-Pro voice recognition system is a cloud-based system and therefore, it does not have an installation date. However, the system went live during June 2021.

2d. The UHB confirms that the contract expiry date is 25 April 2022, with an option of an additional two (2) year extension.

Notes:- T-Pro includes digital dictation, back end, front end and “point and speak” voice recognition.

3. The UHB confirms that its previous digital dictation hardware was purchased via Nuance Ltd and will be reused for the new system.

4. The UHB provides, within the table below, the number and type of digital dictation devices it has.

| <b>Device</b>   | <b>Number</b> |
|---|---------------|
| Digital recorder  | 190           |
| Speech recognition specific microphones (Philips SpeechMikes) | 91            |
| Foot pedals   | 140           |
| Headphones  | 152           |

5. The UHB confirms that the digital dictation services were procured during the financial year 2015/16.