

Reference:	FOI.13130.23
Subject:	Digital Information sharing
Date of Request:	14 November 2023

Requested:

The Welsh Parliament Equality and Social Justice Committee, Use of Personal Data in the Welsh NHS recording refers to the sharing of patient data and the controls required to ensure privacy and confidentiality of the record. Please can you provide information on the following:

1. Who is your appointed Caldicott Guardian and Senior Information Risk Owner?
2. Made reference in the above Committee - Do you have access to the National Integrated Audit System? If so, how many times do you utilise on a weekly basis over the past 12 months.
3. In the past 2 years how many employees have been disciplined for inappropriate access to patient data (broken down by digital and paper records).
4. What percentage of your total employed or contracted staff are compliant with any nationally available mandated Data Protection training?
5. How many employees do you have that are directly responsible for providing advice on matters of Data Protection and Confidentiality.
6. How many Subject Access Requests have you received from patients over the past 12 months.

Response:

1. Hywel Dda University Health Board (UHB) has applied an exemption under Section 21 of the Freedom of Information Act 2000 (FoIA), as the information requested is accessible by another means. The UHB has answered a similar Freedom of Information request, FOI.12082.23 - Contact details, which is already within the public domain and is available on our disclosure log.

For ease of reference, please click on the attached link, which will take you directly to the UHB's disclosure log webpage:

[Disclosure Log - Hywel Dda University Health Board \(nhs.wales\)](https://www.nhs.uk/disclosure-log/hywel-dda-university-health-board)

2. The UHB confirms that it uses the National Intelligent Integrated Audit Solution (NIIAS), which is used on a daily basis and has been for the previous twelve (12) month period.
3. The UHB does not hold the information exactly as requested, as it does not distinguish between paper and digital records. However, the UHB confirms that twelve (12) employees have been disciplined for inappropriately accessing patient records, during the period 1 November 2022 to 31 October 2023.
4. The UHB confirms that 77.4% of its employees were compliant with the Information Governance training requirements, as at 15 November 2023.

5. The UHB confirms that it has 12 members of staff that are directly responsible for providing advice on matters of Data Protection and confidentiality.
6. The UHB confirms that it has received 3,804 Subject Access Requests (SARs) from patients, during the period 1 October 2022 to 30 September 2023.

Please note:- the variation in timeframes provided in the response is due to the information being held on different systems and recorded in a different manner.