

Reference:	FOI.19986.26
Subject:	Digital maturity and processes
Date of Request:	23 March 2026

Requested:

1. What is the name of your organisation
2. Within which Nation do you report (England, Scotland, Wales, Northern Ireland)
3. To which ICS / ICB (or alternative) do you report / belong? (if this is in the process of changing please give the name of the new organisation as you will be of 1 May 2026)
4. Does your senior leadership team have live access to updates regarding the Trust corporate plan?
5. Are you able to provide live reporting regarding shared projects / risks to your local ICB / ICS / appropriate alternative body?
6. What is your latest NHS Digital Maturity Score?
7. What software do you use for the management of Projects?
8. Who is responsible for the overall management / reporting of projects?
9. What software do you use for the management of corporate risks?
10. Who is responsible for overall management / reporting of corporate risks to the board?
11. Is any part of the organisation currently using Microsoft project Online?
12. If yes to the previous question, which teams / departments?
13. What is your organisations policy in regards to AI & AI Solutions

Response:

1. Hywel Dda University Local Health Board (UHB).
2. The UHB is a part of NHS Wales.
3. Integrated Care Boards (ICBs) are a feature of the NHS in England. The UHB is part of NHS Wales and is an integrated Local Health Board responsible for health and well-being of its resident population of Carmarthenshire, Ceredigion and Pembrokeshire. The UHB plans and provides primary care, community services and in hospital services, together with mental health and learning disability services and population health, based on the needs of the local community across the three (3) counties
4. The UHB does not hold the information exactly as requested, as it does not provide live reporting. However, the UHB has several established committees from which the Board receives

regular updates. Information about the role of each committee is available on the UHB's website and can be accessed via the link provided below.

[Board committees - Hywel Dda University Health Board](#)

Additionally, the UHB's Annual Plan is submitted to the Board at the end of each financial year, ahead of its submission to Welsh Government (WG). The 2026/27 Annual plan was presented to Board at its meeting on 26 March 2026. The Board approved the submission of the 2026/27 Annual Plan to WG under the NHS Wales Act 2006 while acknowledging that the plan presents a projected deficit of £41.0 million which does not meet the UHB's statutory duties for finance and planning. Full details are contained within the Board paper.

The Board also receives regular updates on the Board Assurance Framework (BAF) at its public meetings throughout the year, providing oversight and updates on the progress of its strategic objectives, including the feasibility and practicality of their delivery. The latest update is included within the Chief Executive Officer (CEO) report presented at the Board meeting in January 2026. A review of the BAF is underway to align it with the Strategic Refresh, scheduled for Board consideration in July 2026. This incorporates a refreshed assessment of the UHB's principal risks, planning goals and outcome measures.

A Healthier Mid and West Wales Strategy refresh, including a revised the strategic vision and goals of the organisation up to 2040, was also presented and approved at the public Board meeting of 29 January 2026.

A link to the January 2026 Board meeting along with links to the agenda items detailed above, have been provided below:

[Board agenda and papers 29 January 2026 - Hywel Dda University Health Board](#)

Agenda item 8 - Annual plan 2026/27:

hduhb.nhs.wales/about-us/your-health-board/board-meetings-2026/board-agenda-and-papers-29-january-2026/board-agenda-and-papers-29-january-2026/8-annual-plan-pdf/

Agenda item 6 - Chief Executive's Report:

hduhb.nhs.wales/about-us/your-health-board/board-meetings-2026/board-agenda-and-papers-29-january-2026/board-agenda-and-papers-29-january-2026/6-report-of-the-chief-executive-pdf/

Agenda item 11.1 – Refreshing the 'A Healthier Mid and West Wales' Strategy:

hduhb.nhs.wales/about-us/your-health-board/board-meetings-2026/board-agenda-and-papers-29-january-2026/board-agenda-and-papers-29-january-2026/11-1-refreshing-the-a-healthier-mid-and-west-wales-strategy-pdf/

5. The UHB is a large and complex organisation. As such the UHB will simultaneously run a wide range of diverse projects across multiple functions. Examples of this include service transformation projects, supported by the Transformation Programme Office (TPO), Digital projects, delivered by the digital team in conjunction with the relevant service, service improvement projects, delivered at a service level and often supported by the service improvement team and estates projects, run by the Estates and Capital teams. Any associated risks are reported to the appropriate committee of the UHB. Details of these committees have been provided in response to question 4.

6. Not applicable to NHS Wales.
7. The UHB uses Microsoft Project, Fresh Service Project Module and Microsoft Planner Project Management Software for its project management.
8. The appropriate Executive will have delegated responsibility for the delivery of projects in line with the UHB's scheme of delegation.
9. The UHB uses the Datix Incident and Risk Reporting System software for the management of corporate risks.
10. Joanne Wilson, Director of Corporate Governance/Board Secretary has delegated responsibility from the Chief Executive Officer for the risk management framework.
11. The UHB does use Microsoft Project Online.
12. The UHB confirms that several departments across the UHB use Microsoft Project Online, primarily consisting of project or programme support colleagues and senior management staff.
13. The UHB does not hold the requested information.