

Reference:	FOI.18017.25
Subject:	Digital maturity
Date of Request:	5 August 2025

Requested:

1. Shared Care Record: For your main Shared Care Record (or equivalent electronic shared patient record), please state which of the following partners currently contribute data to it (not just view it):
 - a. Primary Care (GPs)
 - b. Acute Trusts (Hospitals)
 - c. Community Health Services
 - d. Mental Health Services
 - e. Social Care (Local Authority)

2. Artificial Intelligence (AI): Do you have a formal, board-approved governance framework for using Artificial Intelligence (AI)? If yes, please list any AI applications currently in operational use.

3. Patient-Facing Digital Services: Through your main patient-facing app or portal, which of the following functions are available? (Please answer Yes/No for each):
 - a. Booking/managing appointments
 - b. Ordering repeat prescriptions
 - c. Viewing GP health record
 - d. Viewing hospital letters/results
 - e. Secure messaging with a clinical team
 - f. Accessing a personalised care plan
 - g. Contributing their own data (e.g., via remote monitoring)

4. Digital Strategy: Have you approved a digital and data strategy for the 2025-2027 period that aligns with your nation's overarching digital health strategy?

5. Leadership Roles: Please provide the approximate Full-Time Equivalent (FTE) for the following roles:
 - a. Chief Information Officer (CIO) / Chief Digital & Information Officer (CDIO)
 - b. Chief Clinical Information Officer (CCIO) / Chief Nursing Information Officer (CNIO)
 - c. Director/Head of Digital Transformation or Strategy
 - d. Director/Head of Data or Analytics
 - e. Director/Head of System Integration or Partnerships
 - f. Data Scientist
 - g. AI Specialist / AI Engineer
 - h. User Experience (UX) Designer / Researcher

Response:

1. Hywel Dda University Health Board (UHB) does not have an electronic shared patient record.

2. The UHB does not have a formal, board-approved governance framework for using Artificial Intelligence (AI).

3. The UHB provides the information requested relating to its Patient-Facing Digital Services within the table below:

No.	Question	Yes/No
a.	Booking/managing appointments	Yes
b.	Ordering repeat prescriptions	Yes
c.	Viewing GP health record	Yes
d.	Viewing hospital letters/results	Yes
e.	Secure messaging with a clinical team	Yes
f.	Accessing a personalised care plan	Yes
g.	Contributing their own data	Yes

4. The UHB does not currently have an approved digital and data strategy for the period 2025 to 2027. For your information, a copy of the 2020-25 Digital Strategy has been provided, at Attachment 1.

5. The UHB does not have individuals with job titles that fit the request exactly. However, the UHB provides within the table overleaf, the Full Time Equivalent (FTE) of the job roles that best match your request.

No.	Role	FTE
a.	Digital Director	1.0
b.	Chief Clinical Information Officer	1.0
c.	Director/Head of Digital Transformation or Strategy	1.0
d.	Director/Head of Data or Analytics	1.0
e.	Director/Head of System Integration or Partnerships	0
f.	Data Scientist	7.0
g.	AI Specialist / AI Engineer	0
h.	User Experience (UX) Designer / Researcher	0