

Reference:	FOI.12189.23
Subject:	Digital tools
Date of Request:	13 July 2023

Requested:

Are you currently using any digital tools to support patients in the following departments:

- MSK (Musculoskeletal)
- Women's Pelvic Health

If yes, which digital tools are you using?

If no, do you have future plans to use digital tools for MSK and Women's Pelvic Health?

Response:

Hywel Dda University Health Board (UHB) confirms that it does use digital tools to support patients in Musculoskeletal (MSK) and Women's Pelvic Health Departments.

The UHB confirms that the digital tools used for its MSK patients are, Welsh Patient Administration System (WPAS), Welsh Clinical Portal (WCP) and Patient Knows Best (PKB).

For its Women's Pelvic Health patients, the UHB also uses WPAS and WCP. In addition, digital tool Padlet (an online collection of resources). However, this system is currently in the process of being retired and will be moving to PKB in due course.