

Reference:	FOI.20834.26
Subject:	Electric bike or scooter injuries
Date of Request:	25 June 2026

Requested:

Please provide the following details involving patients that have presented with injuries involving an e-bike/e-scooter which have been recorded by Accident and Emergency departments within your health board between 2019 and 2026:

1. The total number of patients who had treatment at accident and emergency departments for injuries connected to an e-bike/e-scooter.
2. A breakdown of each incident, specifying:
 - a. Which A&E department the patient presented at
 - b. Whether the person was the rider or a pedestrian
 - c. What injuries the patient presented with
 - d. The age of the patient
 - e. The sex of the patient
3. The total number of patients who had treatment at minor injuries units for injuries connected to an e-bike/e-scooter.
4. A breakdown of each incident, specifying:
 - a. Which minor injuries unit the patient presented at
 - b. Whether the person was the rider or a pedestrian
 - c. What injuries the patient presented with
 - d. The age of the patient
 - e. The sex of the patient

Response:

Hywel Dda University Health Board(UHB) is unable to provide you with some of the requested information as there is a potential risk of identifying individuals if this was disclosed. The UHB is therefore withholding the following details under Section 40(2) of the FoIA:

- The information broken down as requested for questions 2b and 4b, due to the low number of cases (less than 5)
- The figures in the tables for question 4a have been replaced with an asterisk (*) due to the low number of cases (less than 5)

It is not within the expectation of these individuals that their personal data would be released into the public domain. This information is classed as personal data of a third party. Therefore, it is being withheld in accordance with the exemption set out in section 40(2) of the Freedom of Information Act 2000 (FoIA), by virtue of section 40(3)(a) of the FoIA, which permits a public authority to withhold personal data other than the requestor's where the disclosure would breach Data Protection principles.

This information is protected by the Data Protection Act 2018 (DPA)/UK General Data Protection Regulations (UK GDPR), as its disclosure would constitute unfair and unlawful processing and

would be contrary to the principles and articles of the UK GDPR. This exemption is absolute and therefore, there is no requirement to apply the public interest test.

In reaching this decision, the DPA and UK GDPR define personal data as data that relates to a living individual who can be identified solely from that data or from that data and other information, which is in the possession of the data controller.

However, whilst operating in accordance with the Section 45 Freedom of Information Code of Practice, the UHB has a duty to provide advice and assistance and provides the accessible information it holds below.

1. The UHB confirms that twenty-two (22) patients attended a UHB Accident and Emergency (A&E) department for injuries relating to an electric bike or scooter, as recorded in the free-text field on the Welsh Patient Administration System (WPAS), during the period 1 January 2019 to 30 June 2026.

2a. The UHB provides within the table below, the number of A&E attendances for an electric bike/scooter, by hospital, during the period 1 January 2019 to 30 June 2026.

Hospital	Number
Bronglais General Hospital (BGH)	7
Glangwili General Hospital (GGH)	6
Withybush General Hospital (WGH)	9
Total	22

2b. An exemption under Section 40 has been applied.

2c. The injuries recorded are:

- Abrasion
- Fracture
- Fracture and dislocation
- Head injury
- Injury
- Musculoskeletal
- No Abnormality Detected
- Soft Tissue Injury
- Sprain
- Surgical

2d. The ages range between ten (10) and eighty-three (83) years of age.

2e. Of the twenty-two (22) patients that attended an A&E department for injuries relating to an electric bike or scooter, nine (9) were female and thirteen (13) were male.

3. The UHB confirms that fourteen (14) patients attended a UHB Minor Injuries Unit (MIU) for injuries relating to an electric bike or scooter, as recorded in the free-text field on the WPAS, during the period 1 January 2019 to 30 June 2026.

4a. The UHB provides within the table below, the number of MIU attendances for an electric bike or scooter, by hospital, during the period 1 January 2019 to 30 June 2026.

Hospital	Number
BGH	*
GGH	0
Prince Philip Hospital (PPH)	11
WGH	*
Total	14

4b. An exemption under Section 40 has been applied.

4c. The injuries recorded are:

- Abrasion
- Dislocation
- Fracture
- Fracture and dislocation
- Injury
- Laceration
- Minor head injury/scalp bruise
- Musculoskeletal
- Soft Tissue Injury
- Sprain

4d. The ages range between five (5) and sixty-six (66) years of age.

4e. Of the fourteen (14) patients that attended a MIU for injuries relating to an electric bike or scooter, six (6) were female and eight (8) were male.