Requested:

Could I please request for the last five years the calibration/service maintenance records for the ECT machine(s) at:

- Hafan Derwen ECT Clinic

Additionally, the make and model of the ECT device used, date of manufacture.

Response:

Hywel Dda University Health Board’s ECT department based at Hafan Derwen, Carmarthen has two ECT machines:


In 2019, the UHB implemented a new electronic inventory to support the management of its clinical engineering service records; prior to this service records were filed as hard copies. As a result, the UHB is unable to provide you with service records prior to 2019, as it is estimated that the cost of answering your request would exceed the “appropriate level” as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. The “appropriate level” represents the estimated cost of one person spending 18 hours or (2 ½ working days) in determining whether the UHB holds the information, and locating, retrieving and extracting the information.

In order to provide you with the service records requested, the UHB would be required to conduct a manual trawl of all service records held for UHB medical devices, to identify the records for the ECT machines.

The UHB is therefore applying an exemption under Section 12 of the Freedom of Information Act 2000, which provides an exemption from a public authority’s obligation to comply with a request for information where the cost of compliance is estimated to exceed the appropriate limit.

Under section 16 of the Freedom of Information Act 2000, the UHB has an obligation to provide advice and assistance, we have therefore provided a copy of the service records for the service conducted in 2019 as Attachments 1 and 2.