

Reference:	FOI.19591.26
Subject:	Electronic Patient Record (EPR) systems
Date of Request:	12 February 2026

Requested:

1. Does your Trust currently use an Electronic Patient Record (EPR) system for inpatient clinical care?
2. Please provide the name(s) of the EPR system(s) currently in use at your Trust for each of the following clinical activities (as applicable)
 - Medicines prescribing/administration
 - Medical documentation/clinical notes
 - Laboratory results/reporting
 - Vital signs/observations
 - Consent forms viewing/signing
 - Outpatient letters viewing/writing
3. For each EPR mentioned above (2), please provide information on whether the EPR is used Trust-wide or only in selected clinical services. If selected clinical services, please provide details of the services for which each is applicable.
4. For each EPR mentioned above (2), in which year was it first implemented for use?
5. Does your Trust use paper/physical records for any of the following?
 - Medicines prescribing/administration
 - Medical documentation/clinical notes
 - Laboratory results/reporting
 - Vital signs/observations
 - Consent forms viewing/signing
 - Outpatient letters viewing/writing
6. Does your Trust currently extract data from the EPR (s) for research, audit, or quality improvement purposes? If so, please provide brief details
7. Is there a dedicated informatics, analytics, or digital team that supports the use of EPR data for research, audit, or quality improvement purposes?

Response:

1. Hywel Dda University Health Board (UHB) does not currently use an EPR system for inpatient clinical care.
2. - 4. The UHB provides the information requested within the table overleaf.

EPR system	System name	Area	Year implemented
Medicines prescribing/ administration	Better Meds	Being rolled out to all UHB areas during 2026	2026
Medical documentation/ clinical notes	Civica CITO	UHB wide	2022
Laboratory results/ reporting	Welsh Clinical Portal (WCP)	UHB wide	2012
Vital signs/observations	Alcidion	UHB wide	2025
Consent forms viewing/ signing	Not applicable		
Outpatient letters viewing/ writing	WCP	UHB wide	2012

5. The UHB confirms that it uses paper records for all the areas listed.
6. The UHB does currently extract data from the EPRs for research, audit, and quality improvement purposes, in addition to local and national reporting, performance monitoring and planning. Data is extracted from several patient administrative and clinical systems to support decision making at all levels. Data is used for research, audit and quality improvement purposes.
7. The UHB's Information Services, Data Science and Performance teams within Digital Services, supports the use of EPR data for research, audit and quality improvement purposes.