

<b>Reference:</b>	FOI.19475.26
<b>Subject:</b>	Emergency maintenance costs
<b>Date of Request:</b>	3 February 2026

**Requested:**

1. Please provide the total number of times the board called in emergency contractors or builders for unplanned maintenance and repair works in 2025.
2. Please provide the total expenditure on emergency contractors or builders for unplanned maintenance and repair works in 2025.
3. Please provide the largest cost for a single unplanned maintenance and repair work job in 2025.

For the purposes of this request, 'unplanned maintenance' refers to any works classified in your internal systems as 'reactive,' 'emergency,' or 'non-scheduled' repairs.

Please provide the information in a CSV file format with the following columns: Health Board, Hospital/Site Name, Year, Total Number of Call-outs, Total Annual Cost, Largest Single Job Cost

**Response:**

Hywel Dda University Health Board (UHB) does not hold the information requested as it has in house direct labour within its maintenance and engineering function, to manage any unplanned maintenance and repair works. Therefore, there are no external emergency maintenance or repair costs for the 2025 calendar year.