

Reference:	FOI.13480.23
Subject:	Facilities management
Date of Request:	21 December 2023

Requested:

1. If any, which software solution(s) are used to manage your corporate property/assets, ownerships and occupations, lease agreements and facilities management (CAFM), and who are your current provider(s)?
2. What is the start date and duration of the contract(s)?
3. Is there an extension clause in the contract(s) and, if so, the duration of the extension?
4. Has a decision been made yet on whether the contract(s) will be extended or renewed?
5. What is the annual value of the contract(s)?
6. What is the total contract value of each contract?
7. How was the contract(s) procured, e.g., framework/tender?
8. Who is the senior officer responsible for these systems?

Response:

Hywel Dda University Health Board (UHB) has considered that a Section 43 applies to the third party costs requested for questions 5 and 6, as answering would be prejudicial to their commercial interests. Section 43(2) of the Freedom of Information Act 2000 (FoIA) exempts information, if the disclosure of it would or would be likely to prejudice the commercial interests of any person, in this case the supplier listed above.

Commercial interests may be prejudiced where disclosure would, or would be likely to:

- Weaken a company's position in a competitive environment by revealing market sensitive information or information of potential usefulness to its competitors.
- Damage a company's business reputation or the confidence that customers/users, suppliers or investors may have in it.

This exemption is qualified; therefore, even if information falls within Section 43, public authorities must then apply the public interest test set out in Section 2(2)(b). The information can only be withheld if the public interest in maintaining the exemption outweighs the public interest in disclosure.

The UHB sought the opinion of Idox Group, the third party supplier, for consideration as part of the public interest test. No comments were provided in objection to the disclosure; Idox Group only wrote to confirm the costs. Therefore, the UHB has taken the opinion that it is within the public interest to disclose the costs for the contract in its entirety, in response to question 6.

1. The UHB confirms that it does have a Computer Aided Facilities Management (CAFM) database system and the software provider is Idox Group.
2. The UHB confirms that the contract start date was September 2023 for five (5) years.
3. The UHB confirms that any extension to the existing term shall be agreed by both parties in writing.
4. Not applicable.
5. The UHB confirms that the annual value of the contract is £21,495.00.
6. The UHB confirms that the total value of the five (5) year contract term is £107,475.00.
7. The UHB confirms that the contract was procured via registered NHS Framework.
8. The UHB confirms that Paul Evans, Head of Estates Risk & Compliance, is responsible for the CAFM system.