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| <b>Reference:</b>       | FOI.14926.24             |
| <b>Subject:</b>         | Finance software systems |
| <b>Date of Request:</b> | 24 July 2024             |

**Requested:**

1. The name of your finance software system.
2. The name of the supplier who implemented your finance software system.
3. The installation date of your finance software system.
4. The contract expiration date for your current finance software system.
5. The **total** upfront installation and implementation costs for your finance system, including software, consultancy, training, and related expenses.
6. The **total** annual costs to run and maintain your finance system. Please can you also break down your annual costs by:
  - Software licensing fees
  - Maintenance and support fees
  - Hardware costs
  - Consultancy
  - Training
  - Other recurring expenses (please specify)
7. Do you have any plans to switch to a different finance system or upgrade the current system?

**Response:**

Hywel Dda University Health Board (UHB) does not hold the requested information, as the financial system utilised is an all-Wales system managed by NHS Wales Shared Services Partnership (NWSSP). We therefore recommend that you redirect your request to NWSSP who may be able to assist you with your request. They can be contacted via email at [shared.services@wales.nhs.uk](mailto:shared.services@wales.nhs.uk) or you can visit their website via the following link:

[Making a Freedom of Information Request - NHS Wales Shared Services Partnership](#)