

Reference:	FOI.6041.21
Subject:	Fracture Liaison Service (FLS)
Date of Request:	19 May 2021

Request and response:

We ask that you please indicate your answer by marking with an “X” next to any answers that apply or by deleting all answers that do not apply.

Hywel Dda University Health Board (UHB) has opted to delete the answers that do not apply.

1. Do your patients over 50 years old have access to a Fracture Liaison Service (FLS)?
 - c. No commissioned FLS and no pathway for bone health management of fracture patients

If you answered ‘no’ to b or c please move on to question 15.
2. Is your FLS based in secondary care?
 - a. Yes
 - b. No
3. For 2019, what percentage of people over 50 with a fracture were offered access to a FLS?
 - a. Please specify
4. For 2019, what percentage of people referred to FLS received an assessment within 12 weeks of fracture diagnosis?
 - a. Please specify
5. For 2019, for those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 16 weeks from fracture?
 - a. Please specify
6. For 2019, for those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 52 weeks from fracture?
 - a. Please specify
7. For 2020, what percentage of people over 50 with a fracture were offered access to a FLS?
 - a. Please specify
8. For 2020, what percentage of people referred to FLS received an assessment within 12 weeks of fracture diagnosis?
 - a. Please specify
9. For 2020, for those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 16 weeks from fracture?
 - a. Please specify
10. For 2020, for those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 52 weeks from fracture?
 - a. Please specify
11. Is this a permanent service funded by a sustainable source? (e.g., commissioning, health board/trust funded)

- a. Yes
- b. No
- c. Partially (please specify)

12. Do you take part in a national FLS audit? (e.g. FLS-DB)

- a. Yes
- b. No

13. Please state the name and contact details of the Clinical Lead for this service

- a. Please specify

14. Are there any areas of support you would like further information/support from the ROS? E.g., Clinical Standards, KPIs, Service Improvement / Patient Information etc.

- a. Please specify

For those that answered 'no' to having an FLS (question 1).

15. What are the reasons you do not have an FLS, or access to an FLS for your patients?

- a. Please specify

The UHB confirms the reason for not having a FLS service is due to a delay with the preparation of a business case.

16. Have you tried to establish a FLS previously?

- c. We are in the process of developing a FLS

17. What has been the barrier/obstacles to implementing a FLS?

- a. Please specify

The UHB confirms that the obstacles in implementing a FLS service include:

- Funding
- Resources
- A clear agreement between the clinicians required

18. If you have not tried to establish a FLS previously, why not?

- a. Please specify

Please see answer to question 17.

19. Do you have an osteoporosis service?

- a. Yes

20. Do you have a DXA (bone density scanning) service?

- a. Yes

21. Please state the name and contact details of the Clinical Leads for Osteoporosis, Rheumatology or Musculoskeletal services.

- a. Please specify

The UHB's Osteoporosis, Rheumatology and Musculoskeletal services are led by a Service Delivery Manager who can be written to at the following hospital address:

Glangwili General Hospital
Dolgwili Road
Carmarthen
SA31 2AF

22. Are there any areas of support around FLS that you would like further information/support on from the ROS? E.g. patient info, Clinical Standards, KPIs, Service Improvement / Patient Information etc.

a. Please specify

The UHB confirms that the Royal Osteoporosis Society (ROS) has already been in contact, using the business case template. Therefore, no further information or support is currently required.