

Reference:	FOI.16423.25
Subject:	Framework agencies
Date of Request:	21 January 2025

Requested:

1. Please can you confirm how many shifts have been released/allocated to ON framework agencies within the last 30 days?
2. In the last 30 days which wards, or departments were these ON framework requests for?
3. Please can you confirm how many shifts have been filled by ON framework agencies within the last 30 days?
4. Which on framework agencies are the trust currently utilizing for nursing vacancies and what is the current spend on these agencies year to date?
5. Please can you confirm how many shifts have been released to OFF Framework agencies within the last 30 days?
6. What is the average charge for registered nurses, RMNs from ON framework agencies?
7. Who at temporary staffing is responsible for onboarding ON framework agencies and could you provide me with their name and contact details such as their email?

Response:

1. Hywel Dda University Health Board (UHB) confirms that two thousand and sixty-one (2061) shifts were released to on framework agencies during the period 20 December 2024 to 19 January 2025.
2. The UHB provides the wards/departments that on framework agency shifts were requested for, during the period 20 December 2024 to 19 January 2025, at Attachment 1.
3. The UHB confirms that one thousand, six hundred (1,600) shifts were filled by on framework agencies during the period 20 December 2024 to 19 January 2025.
4. The UHB provides, within the table below, the on framework agencies it is utilising, along with the current spend, during the period 1 April 2024 to 31 January 2025.

Agency	Spend
ASA Medical Solutions	£435,638.38
Concept Care Solutions	£1,147,381.39
Enferm Medical	£697,159.36
ID Medical	£450,578.16
MedicsPro	£808,092.17
National Locums	£1,660,449.23
Next Steps Nursing	£691,787.49
Richmond Nursing Agency	£490,497.23
WNA Healthcare	£2,005,409.40

Your Nurse	£349,622.09
Your World Recruitment	£1,048,026.23

- The UHB no longer utilises off-framework agencies.
- The UHB provides, within the table below, the hourly rate for Registered Nurses and Registered Mental Health Nurses from on framework agencies.

Job Role	Hourly Rate Monday-Friday	Hourly Night Rate Monday-Friday	Saturday	Sunday	Bank Holidays
Registered Staff / ODP	£30.30	£39.39	£39.39	£48.47	£48.47
Registered Staff / Specialist	£37.46	£48.69	£48.69	£59.93	£59.93

- Lisa Gostling, Executive Director of Workforce and Organisational Development / Deputy Chief Executive Officer is responsible for agency usage.

As this information is already within the public domain, the UHB has applied an exemption under Section 21 of the Freedom of Information Act 2000 (FoIA), as the information is accessible by another means.

Contact details for Executive Directors are available on the UHB's website. For ease of reference, a link to the relevant webpage has been provided below:

[Board members - Hywel Dda University Health Board](#)