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| Reference: | FOI.19835.26 |
| Subject: | GP clinical systems |
| Date of Request: | 4 March 2026 |

Requested:

My request covers the period 1 April 2023 to the date of this request.

Section A – Current System Landscape

1. The total number of GP practices within your Health Board area, broken down by clinical system provider (e.g. EMIS Web, Vision, or other named system).

Section B – Migration Activity

2. The number of practices that have submitted a request to migrate to an alternative clinical system provider.
3. The number that are in progress or have completed such a migration, including which provider they migrated from and to.
4. The number that had a migration request declined, deferred, or significantly delayed, and the reasons given.

Section C – Early-Stage Enquiries (only if such records are held)

5. The number of practices that have made informal or preliminary enquiries to the Health Board about the possibility of migrating to an alternative provider.

Section D – Policy and Financial Information

6. Any published policies, criteria, or guidance used by the Health Board (or Digital Health and Care Wales on the Health Board’s behalf) when assessing requests to change clinical system provider. A link or reference to existing documentation would suffice.
7. The approximate dates or financial years in which current GP clinical system contracts within your Health Board area are due for renewal.
8. Whether the Health Board has allocated specific budgets for GP clinical system migrations during this period, and if so, the total amount.

Response:

1. Hywel Dda University Health Board (UHB) provides within the table below the total number of GP practices within the Hywel Dda area, broken down by Clinical System Provider.

| Number of Practices | Clinical System Providers |
|---------------------|---------------------------|
| 45 | EMIS |
| 2 | Vision |

2. The UHB can confirm that zero (0) GP Practices have requested to migrate to an alternative Clinical System Provider between 1 April 2023 and 4 March 2026. The migrations being undertaken are driven nationally by system procurement.

3. The UHB can confirm that thirty-five (35) GP Practices have migrated from the Clinical System Provider Vision to EMIS, between 1 April 2023 and 4 March 2026.

It should be noted that the two (2) GP Practices currently using Vision will be migrated to EMIS by the end of May 2026.

4. The UHB can confirm that zero (0) GP Practices have had a migration request declined, deferred, or significantly delayed between 1 April 2023 and 4 March 2026.
5. The UHB can confirm that zero (0) GP Practices have made informal or preliminary enquiries to the Health Board about the possibility of migrating to an alternative provider between 1 April 2023 and 4 March 2026.
6. 7. & 8. The UHB does not hold the information requested, as GP Practice clinical system contracts and budgets are managed by Digital Health and Care Wales (DHCW) via an All Wales Framework Contract. We therefore recommend that you redirect this part of your request to the Freedom of Information Team at DHCW, who may be able to help you with your enquiry. Contact details for PHW are as follows:-

DHCW.FOI@wales.nhs.uk or alternatively, you can contact: Digital Health and Care Wales, Ty Glan-yr-Afon, 21 Cowbridge Road East, Cardiff, CF11 9AD.