

<b>Reference:</b>	FOI.18600.25
<b>Subject:</b>	GP Practice Electronic Health Record (EHR) Systems
<b>Date of Request:</b>	15 October 2025

**Requested:**

Under the Freedom of Information Act 2000, I am requesting the following information regarding GP practices within your Integrated Care Board:

1. Current EHR Usage
  - a. The number and proportion of GP practices using each of the following electronic health record (EHR) systems: EMIS Web, TPP SystemOne, INPS Vision, Medicus Health, and Other (please specify).
  - b. The percentage of population coverage accounted for by each of the above systems.
2. Recent Provider Changes
  - a. What proportion of GP practices have changed their EHR provider within the last 36 months?  
(If data for that period are unavailable, please provide the most recent period for which such data exist — e.g. 12 or 24 months.)
3. Historical EHR Usage  
As of October 2022 (three years ago), what proportion of GP practices used each of the following systems: EMIS Web, TPP SystemOne, INPS Vision, Medicus Health, Other?
  - a. By number of practices
  - b. By percentage of population coverage  
(If data for that period are unavailable, please provide for the nearest available date, e.g. 12 months ago.)
4. ICB Guidance or Recommendations
  - a. Does the ICB recommend or endorse any specific EHR provider to its GP practices, Primary Care Networks (PCNs), or GP federations?
  - b. If yes, please identify which provider(s) and describe the basis of that recommendation.

**Response:**

Integrated Care Boards (ICBs) are a feature of the NHS in England. Hywel Dda University Health Board (UHB) is part of NHS Wales and is an integrated Local Health Board responsible for the planning and provision of primary, community and in hospital services, based on the needs of the local community across three (3) counties. Therefore, the information relating to the UHB is provided below.

The UHB does not hold the most up to date information for all GP Surgeries. With the exception of the Managed Practices, which are directly managed by the UHB, they are all managed independently. However, a record of the Electronic Health Record system utilised by each GP Practice is held by Digital Health and Care Wales (DHCW). We therefore recommend that you redirect your request to the Freedom of Information Team in DHCW, who will be able to help you with your enquiry. Contact details are as follows:-

[DHCW.FOI@wales.nhs.uk](mailto:DHCW.FOI@wales.nhs.uk) or alternatively, you can contact: Freedom of Information Officer, Digital Health and Care Wales, Ty Glan-yr-Afon, 21 Cowbridge Road East, Cardiff CF11 9AD.

However, whilst operating in accordance with the Section 45 Freedom of Information Code of Practice, the UHB has a duty to provide advice and assistance and provides below the information it holds for its six (6) Managed GP practices; Ashgrove Medical Centre, Meddygfa Minafon, Neyland and Johnston Surgery, Meddygfa Penrhyn, Meddygfa Sarn and Tenby Surgery.

- 1a. The UHB confirms all six (6) Managed GP Practices use Egton Medical Information Systems (EMIS) Web.
- 1b. The UHB confirms the percentage of population coverage for the EMIS System being used within its six (6) Managed GP Practices represents 9.73% of the UHB's total list size.
2. The UHB confirms four (4) out of the six (6) Managed GP Practices have changed their provider in the last 36 months, this equates to 66.67% of Managed Practices and 8.33% of all GP Practices within the UHB's geographical area.
- 3a. During October 2022, two (2) out of the six (6) Managed Practices used EMIS whilst the remaining four (4) used InPS Vision.
- 3b. Of the systems detailed in response to question 3a, the UHB confirms 3.35% of the UHB's population was registered with a Managed Practice using EMIS and a further 6.37% of the UHB's population was registered with a Managed Practice using InPS Vision.
- 4a. The UHB confirms it does not endorse or recommend any specific EHR provider to. All practices in Wales are either already using the EMIS system or are in the process of migrating to EMIS.
- 4b. Not applicable.