

Reference:	FOI.11206.23
Subject:	GP Practice – Equality Impact Assessments
Date of Request:	6 March 2023

Requested:

A significant number of GP Practices in Hywel Dda have 'Telephone Only Access Systems for Patients Wishing to make a Routine GP Appointment'

Under the Freedom of Information Act can you share with me any 'Equalities Impact Statement' that relates to this practice.

Response:

Hywel Dda University Health Board (UHB) does not currently hold this information and is therefore unable to provide what is requested.

However, whilst operating in accordance with the Section 45 Freedom of Information Code of Practice, the UHB has a duty to provide advice and assistance. The UHB can advise that the majority of its GP Practices are independent contractors and therefore, it is suggested that you contact the practices directly, to identify if the requested information is held by them. Contact details for the GP Practices within the UHB's area can be found at: [GP surgeries - Hywel Dda University Health Board \(nhs.wales\)](#)