

<b>Reference:</b>	FOI.6673.21
<b>Subject:</b>	GP Surgeries
<b>Date of Request:</b>	12 August 2021

**Requested:**

I write regarding a Freedom of Information request about GP surgeries and would be grateful if you could provide me with the following information.

1. How many registered GP practices are there in your Local Health Board area, in August 2021?
2. Of these practices, how many are fully open for face-to-face appointments, in August 2021?
3. Of these practices, how many are still running online and telephone appointments?
4. If possible, of these practices, how many are using telephone triage to assess patients before making an appointment?
5. If possible, the average time patients are waiting for a face-to-face appointment with their GP in August 2021?

**Response:**

1. Hywel Dda University Health Board (UHB) confirms that there were forty-eight (48) GP Practices within the UHB's locality, as at 31 August 2021.
2. The UHB confirms that all forty-eight (48) GP Practices were fully open for face-to-face appointments, as at 31 August 2021.
3. The UHB confirms that all forty-eight (48) GP Practices were still providing online and telephone appointments, as at 31 August 2021.
4. & 5. The UHB regrets to inform you that it does not hold the information requested. We would therefore recommend that you redirect this part of your request to the GP Practices directly, who may be able to help you further with your enquiry.

Contact details of all GP Practices within the UHB's geographical area are available on the NHS Wales Health in Wales website and can be accessed via the following link:

<https://www.wales.nhs.uk/ourservices/directory/hywelddauniversityhealthboard/gps>