

Reference:	FOI.19215.26
Subject:	GP waiting times
Date of Request:	5 January 2026

Requested:

1. How many patients seen by a GP in November 2025 waited A) over 2 weeks B) over 4 weeks for their appointment?
2. How many patients seen by a GP in December 2025 waited A) over 2 weeks B) over 4 weeks for their appointment?
3. How many patients seen by a GP in May 2025 waited A) over 2 weeks B) over 4 weeks for their appointment?

Response:

Hywel Dda University Health Board (UHB) does not hold the information requested for GP Practices as they are managed independently. GP Practices hold their own information, and consequently the UHB does not have access to all of the details you require. Therefore, this information would need to be requested directly from the individual GP Practices.

Additionally, the UHB does not hold the information requested for its managed GP Practices as the requested information is not recorded on the GP Practice systems.

However, whilst operating in accordance with the Section 45 Freedom of Information Code of Practice, the UHB has a duty to provide advice and assistance. Therefore, the UHB provides a link overleaf to the UHB's Primary Care webpage which can be used to search for GP Practices in the UHB's geographical area.

However, it should be noted the webpage asks you to search by postcode to find your nearest GP Surgery. The webpage does not provide the postcodes for each GP Practice to enable you to use the search function. Therefore, you will need to input a postcode to search for the details of a GP Practice.

[GP surgeries - Hywel Dda University Health Board](#)

To assist you with this search, the UHB has applied an exemption under Section 21 of the Freedom of Information Act 2000 (FoIA), as a list of GP Practice addresses is accessible by another means. The UHB has answered a similar Freedom of Information request, FOI.18211.25, GP Surgeries, which is already within the public domain and is available on our disclosure log:

For ease of reference, please click on the attached link, which will take you directly to the UHB's disclosure log webpage:

[Disclosure Log - Hywel Dda University Health Board \(nhs.wales\)](#)