

Reference:	FOI.9169.22
Subject:	Health Board's Executive Director of Nursing
Date of Request:	14 June 2022

Requested:

- Would HDUHB Information Office please particularise each of the ten emails received?
- Would HDUHB Information Office confirm that if an email is not received by an HDUHB email address, the sender of the email is notified of the non-receipt, almost by return, by HDUHB email system or the sender's email service provider?
- Would HDUHB Information Office confirm that each of the ten HDUHB email account holders, as per HDUHB Information Request Flow Chart, were contacted and replied regarding the non receipt of any email from J E Stevenson on 11/05/2022?
- Would HDUHB Information Office confirm its ability to enter and search any HDUHB Email account?

Response:

Hywel Dda University Health Board (UHB) has made the decision to refuse your requests for information, on the basis that the requests will be of little benefit to the wider public. The UHB's reasons are detailed below.

The UHB considers the requests to be vexatious. Vexatious requests can be determined using the guidance as set out in Section 14 of the FoIA. The points drawn upon by the UHB to reach this decision are provided below:

- Multiple requests with a similar or related subject matter have been submitted to multiple UHB officers within a short timeframe. The requestor sends in new overlapping requests before the UHB has had an opportunity to address the earlier enquiries.
- The UHB recognises that (some of) the requests submitted are repetitive and have previously been answered in full by the UHB.
- The UHB believes that the requests are part of a scattergun approach, which lacks any clear focus and are intended to waste time and/or unnecessarily utilise resources for no apparent purpose.
- A number of the requests are simply trivial or frivolous and require disproportionate effort from UHB officers to handle.
- The requestor is abusing their rights of access to information by using the legislation to harass and annoy the UHB; for example, by requesting information which the UHB knows them to possess already.

Should you be dissatisfied with the way your request has been handled by the UHB or you have other concerns, you have the right to appeal. To request an internal review of our decision, you should apply in writing, within forty (40) working days of the date of this response to:

Executive Director of Nursing, Quality and Patient Experience
Hywel Dda University Health Board
Corporate Offices
Ystwyth Building
Hafan Derwen
St David's Park
Job's Well Road
Carmarthen
Carmarthenshire/Sir Gaerfyrddin
SA31 3BB

If following your review you remain dissatisfied with the outcome of your appeal, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the appeals procedure provided by Hywel Dda University Health Board.