Reference:	FOI.9469.22
Subject:	Health Board's network of providers
Date of Request:	25 July 2022

Requested:

To better understand your health and social care providers' digital capabilities, infrastructure, and readiness, I'm seeking yes/no answers to the following questions:

Provider Digital Capabilities

1. Are your network's providers using digital capabilities to perform key tasks like patient documentation, referral to treatment, medicines prescribing, staff rostering, and communication with GPs?

a. Are there key tasks which your providers still do manually which could benefit from digitisation?

2. Are your providers able to easily access GP and Social Care information via digital platforms?

Provider Digital Infrastructure

3. Do your network's providers have the underlying infrastructure in place to support these digital capabilities?

4. Have your and your providers' digital capabilities reached a state of operational maturity?

Provider Digital Readiness

5. Do your strategic plans prioritise the optimisation of digital capabilities?

6. Do you and your providers have robust controls in place to mitigate cyber risk and protect patient confidentiality?

Clarification

"Network of providers" refers to the health and social care providers who practice within your health board's geographic area

Response:

1. Yes, Hywel Dda University Health Board's (UHB) network's providers use digital capabilities to perform key tasks.

a. Yes, the UHB has key tasks that remain manual, which include clinical observations, patient flow and clinical documentation (although nursing documentation is now digital).

2. Yes, the UHB and its providers can easily access GP records via digital platforms. The UHB is currently deploying the Welsh Community Care Information System which is partially available for Social Care.

3. The UHB confirms that no assessment has been undertaken.

4. The UHB recently completed a Healthcare Information and Management Systems Society (HIMSS) assessment and the percentage achievement against the Electronic Medical Record Adoption Mode (EMRAM) is provided below:

   Acute – 39%
   Analytics – 38%
   Outpatient – 26%

5. Yes, the UHB's strategic plans prioritise the optimisation of digital capabilities.

6. The UHB confirms that it has partial robust controls in place to mitigate cyber risk and protect patient confidentiality, with work ongoing as part of compliance with the Network and Information System Regulations