

Reference:	FOI.8778.22
Subject:	Heart Failure Service
Date of Request:	25 April 2022

Requested:

1. What is the name of your Heart Failure Service?
2. Population served by the Heart Failure Service?
3. What is the service setting?
 - a. Acute hospital
 - b. Community hospital
 - c. Integrated care
 - d. Primary care
4. Approximate case load of Heart Failure patients seen per week?
5. Number of follow ups in 2021/22?
6. Which populations do you provide the following services for and are you commissioned for these services?
 - a. Heart Failure with preserved ejection fraction (HFrEF)
 - b. Heart Failure with reduced ejection fraction (HFpEF)
7. Staff dedicated to Heart Failure:
 - a. Number of Heart Failure consultants (pa's)
 - b. Number of Heart Failure nurses (WTE)
 - c. Number of Heart Failure Pharmacists (WTE)
8. Which of these (a to g) does your NHS organisation have?
 - a. Access to open access ECHO
 - b. Access to Cardiac rehab?
 - c. HF Multi Disciplinary Team (MDT)
 - d. Cardiologist Non HF specialist
 - e. Cardiologist HF specialist
 - f. Cardiology Pharmacist
 - g. GPwER (previously called GPwSI)
9. Which of the following (h to n) service models do you provide?
 - h. Acute inpatient
 - i. HF outpatient
 - j. Hospital based ambulatory heart failure unit
 - k. Community based ambulatory heart failure unit
 - l. Home based service / care
 - m. Community based clinic
 - n. Heart Failure virtual ward
10. Do you believe that the current service specification adequately reflects the range and volume of activity your service provides? (Yes / No)

Response:

1. Hywel Dda University Health Board (UHB) confirms that the name of the service is the Heart Failure Service (HFS).
2. The UHB confirms that a population of 390,000 is served by the UHB's HFS.
3. The UHB confirms that its HFS setting is a variable combination of those listed at a) to d). However, the predominant service setting is in the community, evolving to an 'Integrated Care' model as part of a pathway transformation initiative.
4. The UHB confirms its HFS receives an average of thirteen (13) patient referrals per week.
5. The UHB confirms that all 644 patient Heart Failure (HF) referrals received follow ups in the financial year 2021/22.
- 6a. The UHB confirms that it does provide HF with preserved Ejection Fraction (HFpEF) across all three (3) Counties.
- 6b. The UHB confirms that it provides HF with reduced Ejection Fraction (HFrEF) within the County of Ceredigion.
7. The UHB provides, within the table below, the current number Whole Time Equivalent (WTE) HF specific staff, as requested at points a. to c.

	HF staff type	Staff WTE
a.	Consultants (PAs)	0
b.	Nurses	9
c.	Pharmacists	0

- 8a. The UHB confirms that it does provide open access Echocardiography (ECHO).
- 8b. The UHB confirms that it does provide Cardiac rehabilitation access across all (3) Counties.
- 8c. The UHB confirms that it does not have a specific HF Multi-Disciplinary Team (MDT). However, MDT meetings are held regularly.
- 8d. The UHB confirms that it does have a Non-Specialist HF Cardiologist.
- 8e. The UHB confirms that it does not have a dedicated HF Cardiologist. However, all Cardiologists will see HF patients in Clinic if required and also provide support to the HFS via MDT meetings.
- 8f. The UHB confirms that it does not have a specific Cardiology Pharmacist. However, Pharmacists do join MDT meetings, if and when required.
- 8g. The UHB confirms that it does not have any General Practitioners (GP) with Extended Roles (GPwER).
- 9h. The UHB confirms that it does have an acute inpatient service, which is usually provided by admitting clinicians and not directly from the HFS.

9i. The UHB confirms that it does have a HF outpatient service.

9j. & 9k. The UHB confirms that it does not currently have a hospital based or community based ambulatory HF unit. However, the transformation project has submitted a new pathway and bids to fund a HF Hub, that will in effect either be a hospital or community based unit.

9l. The UHB confirms that it does have a home based care service.

9m. The UHB confirms that it does have community based clinics.

9n. The UHB confirms that it does not have a HF virtual ward.

10. The Freedom of Information Act 2000 (FoIA) covers any recorded information that is held by a public authority; recorded information includes printed documents, computer files, letters, emails, photographs, and sound or video recordings. The FoIA does not cover information on beliefs, opinions or recommendations. The UHB has an obligation to provide information already in recorded form but cannot create new information to answer a question.

However, the UHB can confirm that a Cardiology Pathway Transformation Project is currently undertaking a scoping of the existing HF pathway, with a view to making recommendations for improvement. This will certainly highlight the need for additional HF workforce capacity to meet current demand, as well as a re-design of the pathway to better comply with National Institute for Health and Care Excellence (NICE) and to be optimally Multi-Disciplinary in focus.