

<b>Reference:</b>	FOI.10934.23
<b>Subject:</b>	High Intensity Network and/or the Serenity Integrated Model
<b>Date of Request:</b>	10 February 2023

**Requested:**

1. In what year did you adopt and launch the High Intensity Network and/or the Serenity Integrated Model at your trust?
2. How many people in total from your launch date to 31<sup>st</sup> January 2023 – have been put under the care of the Serenity Integrated model?
3. If you haven't adopted the Serenity Integrated Model, what is the name of the model and date you have adopted that model that centres on integration between mental health services with police forces, ambulance services and A and E, for "high intensity users"/ "frequent attenders" of your services and A and E?
4. How many people have been put under the care of that model?

**Response:**

Hywel Dda University Health Board (UHB) regrets to inform you that it does not hold the requested information as it does not use these systems.