

<b>Reference:</b>	FOI.1872.19
<b>Subject:</b>	Hospital parking fines
<b>Date of Request:</b>	6 November 2019

**Requested:**

1. I would like to know whether your Health Board uses private traffic warden's / parking companies and, if so, how many fines have been issued since the introduction of free parking for patients from 1 September 2018. This would include e.g. people accidentally parking in the wrong place on the hospital grounds, such as a staff only zone, and subsequently being fined.
2. I would like to know how much money this has generated.
3. I would also like to know where the money collected from fines goes – back into the health service, or to the parking company?
4. I would also be interested in figures for the number of fines issued and money generated between 1 September 2017 and 1 September 2018, for comparison purposes.

**Response:**

1. Hywel Dda University Health Board (UHB) confirms private parking enforcement is used on UHB sites. For the period 1 September 2018 to the date of your request, 1,581 Penalty Charge Notices (PCN) have been issued.
2. The value of revenue from the PCNs for the above mentioned period is £27,178.80.
3. All money generated from PCNs for the above mentioned period has been returned to the UHB.
4. For the period 1 September 2017 to 31 August 2018, 633 PCNs were issued with a revenue of £6,396.66. All PCN revenue for this period was retained by the Parking enforcement company, CP Plus Ltd.

Further to the information provided, the UHB has since made the decision to reimburse the staff that were issued PCNs for parking in patient car parks between August 2019 and September 2019. Therefore, the final figures for the period 1 September 2018 date of request will be lower than identified above. As the process of reimbursement has recently commenced we are not yet able to provide the final details of the reduction in revenue for the most recent period.