

Reference:	FOI.5980.21
Subject:	Hospital systems
Date of Request:	11 May 2021

Requested:

1. The name of the supplier of your E-observation system?

‘The system, which is called 'E-Obs', is a digital solution to record the vital signs of a patient. A mobile device is used by the nursing staff to collect and store patient observations, creating a score that can assist in making clinical judgments when treating a patient.’

2. The name of the supplier of your onsite hospital pager system (to help manage patient flow)?

‘Onsite hospital pager systems allow the hospital to carefully manage patient flow throughout the patients visit.’

3. Does your Trust currently use remote monitoring?

‘Often abbreviated as RPM (and sometimes known as remote patient management), remote patient monitoring is a method of healthcare delivery that uses the latest advances in information technology to gather patient data outside of traditional healthcare settings.’

4. The name of the supplier of your Remote monitoring system?

Response:

1. Hywel Dda University Health Board (UHB) confirms that it does not have an E-observation system.
2. The UHB confirms that the suppliers of its onsite hospital pager systems are Multitone and Stanley.
3. The UHB confirms that a project for a Remote Patient Monitoring (RPM) system has recently been launched, which will see the use of remote monitoring (Telehealth) products supporting traditional health and care pathways.
4. The UHB confirms that the supplier of its RPM system is Tunstall Healthcare.