

Reference:	FOI.17713.25
Subject:	Hospital transport
Date of Request:	7 July 2025

Requested:

During the period April 2024 - 31st March 2025, please confirm:

1. How many emergency ambulances were operational in Ceredigion at any one time?
2. The number of patients in Ceredigion who were brought into Bronglais General Hospital (GH) by emergency ambulance
3. The location [postcodes] of the patients in Ceredigion that were brought in by emergency ambulance
4. The number of patients brought in by ambulance from each of those locations in Ceredigion
5. The number of patients from Powys that were brought into Bronglais GH by emergency ambulance
6. The number of patients from Gwynedd that were brought into Bronglais GH by emergency ambulance
7. The emergency response times of each of those journeys (for all three counties) - raw data plus average and range
8. The waiting times at the hospital before emergency ambulances from all locations (ie all three counties) were able to unload their patient for each of those journeys - raw data plus average and range

Response:

Hywel Dda University Health Board (UHB) does not hold the requested information for questions 1 and 7. However, the Welsh Ambulance Services University NHS Trust (WAST) may hold the information requested.

We therefore recommend that you redirect these parts of your request to the Freedom of Information Team in WAST, who should be able to help you with your enquiry. Contact details are as follows:-

FOI.amb@wales.nhs.uk or alternatively, you can contact: Freedom of Information Officer, Welsh Ambulance Services University NHS Trust Headquarters, Ty Elwy, Unit 7, Ffordd Richard Davies, St Asaph Business Park, St Asaph, Denbighshire, LL17 0LJ.

The UHB is withholding the information requested under question 2 and some of the information requested under question 4, as there is a potential risk of identifying individuals via the mosaic effect if this information was disclosed; due to the potential to calculate the redacted figure.

Where the figures in the table below have been replaced with an asterisk (*), the UHB is unable to provide you with the exact number of patients due to the low numbers of cases (less than 5), as there is a potential risk of identifying individuals if this was disclosed. The UHB is therefore withholding this detail under Section 40(2) of the FoIA. This information is protected by the Data

Protection Act 2018 (DPA) / UK General Data Protection Regulations, as its disclosure would constitute unfair and unlawful processing and would be contrary to the principles and articles of the UK GDPR. This exemption is absolute and therefore there is no requirement to apply the public interest test.

In reaching this decision, the DPA and UK GDPR define personal data as data that relates to a living individual who can be identified solely from that data or from that data and other information, which is in the possession of the data controller.

2. The UHB has applied a Section 40 exemption to your request.
3. & 4. The UHB provides within the table overleaf the postcodes and number of patients transported to BGH by emergency ambulance, from each of these areas, between 1 April 2024 and 31 March 2025.

Postcode Group	Count of CRN
SA38	*
SA40	10
SA44	16
SA45	10
SA46	32
SA47	10
SA48	49
SY20	54
SY23	226
SY24	26
SY25	34

5. The UHB records that one hundred and twenty-one (121) patients from Powys were transported to BGH by emergency ambulance, between 1 April 2024 and 31 March 2025.
6. The UHB records that one hundred and thirty (130) patients from Gwynedd were transported to BGH by emergency ambulance, between 1 April 2024 and 31 March 2025.
7. See response to question 1 above.
8. The UHB provides within the table below, the information it holds around ambulance handover times in seconds, including the minimum, maximum and average ambulance handover times, for patients arriving at BGH between 1 April 2024 and 31 March 2025.

It should be noted that the information provided may contain duplicate data therefore the data provided may not be exact. For further information to satisfy your request, we recommend you direct your request to WAST, see response to question 1 above.

County	Minimum handover time in seconds	Maximum handover duration in seconds	Average handover duration in seconds
Ceredigion	1	83,173	7,507
Gwynedd	33	76,860	7,551
Powys	21	62,907	6,995