Reference:	FOI.14056.24
Subject:	Human Resources (HR) and payroll systems
Date of Request:	20 March 2024

Requested:

1. What software do you use for your payroll, HR and finance solutions, how much annually do you spend on each, when does each contract expire?

2. Do you manage your payroll in-house or do you outsource it if so, who do you outsource it to?

3. How many people do you pay each month using your payroll solution?

4. How many pensioners do you pay using your payroll solution?

5. Do you use Microsoft power platform technologies such as Power Automate, Power Virtual Agents?

6. What is the employee count at your organisation?

7. Do you collaborate with other organisations in the delivery of HR & Payroll shared services? If so which organisation?

8. Do you work with any industry experts such as ATOS, KPMG, EY, Accenture etc?

9. Who in your organisation is the head of service in HR and Payroll software or services and what is their role?

Response:

Hywel Dda University Health Board (UHB) regrets to inform you that it does not hold all of the information requested. The UHB's HR, payroll and finance systems are All Wales systems procured and managed by NHS Wales Shared Services Partnership (NWSSP).

We therefore recommend that you redirect questions 1, 2, 3, 4, 7 and 9 of your request to the Freedom of Information (FoI) Team in NWSSP, who may be able to help you with your enquiry. Contact details for NWSSP are as follows:-

shared.services@wales.nhs.uk or alternatively, you can contact: Information Governance Manager, 4-5 Charnwood Court, Heol Billingsley, Parc Nantgarw, Cardiff, CF15 7QZ.

However, the UHB provides the information it does hold below.

5. The UHB confirms that it does use Microsoft power platform technologies.

6. The UHB confirms that it had 13,851 employees, as at 20 March 2024.

8. The UHB confirms that it does work with industry experts, such as ATOS, KPMG, EY, Accenture etc.