

Reference:	FOI.9773.22
Subject:	Hywel Dda University Health Board's (UHB's) play services
Date of Request:	1 September 2022

Requested:

If you are part of a group hospital model, we would like you to return data for each hospital provider who cares for babies, children, and young people.

I would like to know for each hospital in your Health Board/Trust including the following departments:

- Accident and Emergency
- Outpatient
- Diagnostic
- Phlebotomy
- Day case
- Surgical Units
- Inpatient Units
- Neonatal Units

Between 1st April 2021 and 31st March 2022, for each hospital:

1. The name of the hospital and their wards/departments that provide services to 0–17-year-olds
2. The number of admissions for 0–17-year-olds
3. A breakdown of the ethnicity, gender, and deprivation percentiles of 0–17-year-olds admitted
4. The number of 0–17-year-olds treated on an adult ward/bed and reason (e.g., patient choice, bed shortages etc.)

I would also like to know for each hospital:

5. Which Directorate(s) does the Play Team(s) sit in?
6. The number of the following roles, salary band, and approximately how many hours do they work per week?

Job Title	Total Number of Staff	Salary Band	Full-Time (40+ hours)	Full Time (32-40 hours)	Part Time (18-31 hours)	Part Time (Less than 18 hours)	Zero Hours Contract
Play Team – Leader/Manager							

Play Team - Health Play Specialist (HPS)							
Play Team - Senior HPS							
Play Team - HPS Student							
Play Team - Play Therapist							
Play Team - Play worker or play leader							
Play Team- Bank Staff							
Play Team - Volunteers							
Other Play Staff (please specify)							

7. Does the Play Team lead(s)/manager(s), if you have them, hold a Foundation Degree in Healthcare Play Specialism?
8. If any, how many of your health play specialists are registered with the Healthcare Play Specialist Education Trust (HPSET)?
9. How many hours do your play team typically work during one shift?
10. Which shifts do the Play Team typically work? (Select all that are applicable)

Morning shifts	
Afternoon shifts	
Evening shifts	
Day shifts	
12-hour shifts	
Weekends	

11. Do you have any of the following in each of the specified hospitals? If yes, please specify where these provisions are located (e.g., department/ward name):
 - a. Playful 'non-play team' staff (staff create opportunities for children to play but are not health play specialists nor play workers)
 - i. If yes, where are they located:
 - b. Playrooms or play areas (please specify if these are age-specific)
 - i. If yes, where are they located:
 - c. Toys, games, activities, and play items (please specify if these are age-specific)

- i. If yes, where are they located:
 - d. Commissioned or voluntary external entertainers who come in occasionally
 - i. If yes, where are they located:
 - e. Starlight provisions (services offered by Starlight)
 - i. If yes, where are they located:
 - f. Other donations for toys and activities
 - i. If yes, where are they located:
12. Is there an annual budget for the delivery of play (e.g., toys, staffing, etc.) in your hospital(s)? If yes, for each individual hospital:
- a. What is the overall annual budget?
 - b. How much of the budget is for staffing?
 - c. How much of the budget is spent on resources and materials for play (e.g., toys)?
13. Is there a budget available for training and development that play staff can access?
- a. If yes, how much is this?
14. Do you have a guidance/policy on how Play should be delivered? If yes, please can you attach a copy of this or a link where it can be accessed

We would appreciate if you could provide your response using the excel spreadsheet attached

Response:

The UHB is unable to provide you with the reason why patients aged between 0-17 years old were placed on adult wards, as it is estimated that the cost of answering your request would exceed the "appropriate limit" as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. The "appropriate limit" represents the estimated cost of one person spending 18 hours (or 2 ½ working days) in determining whether the UHB holds the information, and locating, retrieving and extracting the information.

The reason why a patient would have been placed on an adult ward is not held centrally and would require a manual trawl of the individual patient records to identify the requested information. It is estimated that the cost of your request would be:

413 patients @ 30 minutes per patient record = 206.5 hours
 206.5 hours @ £25 per hours = £5,162.50

The UHB is therefore applying an exemption under Section 12 of the Freedom of Information Act 2000 (FOIA), which provides an exemption from a public authority's obligation to comply with a request for information where the cost of compliance is estimated to exceed the *appropriate limit*.

However, whilst operating in accordance with Section 16 of the FOIA, the UHB has a duty to provide advice and assistance. The UHB has therefore completed the spreadsheet as requested at Attachment 1.

Where the questionnaire does not allow for the provision of additional information, this detail has been provided below.

3. The UHB does not hold the data requested by deprivation centiles.

6. – 11. The UHB's play teams work across all sites and so the response has been provided on a UHB wide basis, rather than individual hospitals.

12. – 14. The UHB does not have a dedicated budget for the play teams. Any necessary purchases are discussed with approval sought at service delivery level. Staffing forms part of the nurse staffing bill, with the required resource reviewed on a six (6) monthly basis, with the budget subsequently aligned to meet requirements.