

<b>Reference:</b>	FOI.8301.22
<b>Subject:</b>	Information Communication Technology (ICT) devices, hardware and software
<b>Date of Request:</b>	21 February 2022

**Requested:**

Under the Freedom of Information Act, I would request you to respond to questions included in the attachment.

Q1. Can you please list the number of devices deployed by your organisation for the following?

DEVICE TYPE	NUMBER OF DEVICES
Desktop PCs and Laptops	
Mobile Phones (Smartphones, PDAs handheld devices)	
Printers	
Tablets	
Servers	
Storage Devices	
Networking Infrastructure (E.g., Switches, Routers, etc)	
Security Infrastructure	

Q2. Does your organisation have any plans for refreshing or replacing the above devices, if so, can you please provide the indicative or projected expenditure in the below format?

**REPLACE/REFRESH PROGRAMME:**

IT OR ICT HARDWARE	EXPENDITURE		
	2022/23	2023/24	2024/25
Desktop PCs and Laptops			
Mobile Phones (Smartphones, PDAs handheld devices)			
Printers			
Tablets			
Servers			
Storage Devices			
Networking Infrastructure			
Security Infrastructure			

Note: If the projected expenditure is not available, list the years when the refresh/replacement is due or planned for the above devices.

Q3. Does your organisation have any plans for developing, refreshing, or replacing IT or ICT software applications, if so, can you please provide the information in the below format?

S.No	APPLICATION NAME	MONTH/YEAR
1		
2		
3		
4		
5		
6		

**Response:**

Hywel Dda University Health Board (UHB) is unable to provide you with the information requested for question 3, as it is estimated that the cost of answering your request would exceed the "appropriate level" as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. The "appropriate level" represents the estimated cost of one person spending 18 hours (or 2 ½ working days) in determining whether the UHB holds the information, and locating, retrieving and extracting the information.

In order to provide you with the information requested, the UHB would need to undertake a manual search of all applications to identify the information requested. The UHB has over 200 applications; therefore, it is estimated that the cost of conducting this search would be:

200 records @ 10 minutes per record = 34 hours (approximately)  
34 hours @ £25 per hour = £850.00

The UHB is therefore applying an exemption under Section 12 of the Freedom of Information Act 2000 (FoIA), which provides an exemption from a public authority's obligation to comply with a request for information where the cost of compliance is estimated to exceed the appropriate limit.

However, under section 16 of the FoIA, we are required, as a public authority, to provide advice and assistance so far as it is reasonable, to individuals who have made a request under FoIA. Therefore, the UHB provides the accessible information it holds, within the spreadsheet, as requested, at Attachment 1.