

Reference:	FOI.3760.20
Subject:	Information & Technology and Pathology information
Date of Request:	6 August 2020

Requested and response:

IT Information

Question	Sub Question	Answer	Notes
Are you using Handheld Computers or Smartphones?	No Wards	No	Yes/ No
	All Wards	No, not all wards	Yes/ No
	Some Wards	Yes, some wards Location data not held	Please List
What type of Handheld Computer or Smartphone are you using?	Apple iPad	Yes	Yes/ No
	Google Android Tablet	No	Yes/ No
	Windows Tablet	Yes	Yes/ No
	Apple Handheld Computer or Smartphone	Yes	Yes/ No
	Android Handheld Computer or Smartphone	Yes	Yes/ No
	Alternative Device	Galaxy Tablet	Please list what types
Do you have an active HIMMS Project?		No	Yes/ No
What is your current HIMMS score?		Not applicable	0-7
Are you a Global Digital Exemplar (GDE) site?		No	Yes/ No
Are you using a Handheld Computer or Smartphone based E-Observations App?		No	Yes/ No
Are you using a Blood Tracking System at the Bedside on a Handheld Computer or Smartphone?		No	Yes/ No & Name of Software Product
Do you have an electronic Requesting System (OrderComms) in place or planned for ordering Bloods or Samples?		Yes Welsh Clinical Portal	Yes/ No & Name of Software Product
Does your IT Department have a Trust Integration Engine for System Interoperability?		Yes	Yes/ No – this allows system interoperability

within your organisation

Pathology Information

Question	Sub Question	Data /Answer	Notes
Total Hospital Samples/ yr	Blood Transfusion	31,914	Total samples for Hospital only (not GP)
	Haematology	357,794	
	Clinical Biochemistry	381,630	
	Immunology	12,776	
	Cytology	22,105	
Total GP Samples/ yr	Blood Transfusion	0	Total samples just for GP Surgeries
	Haematology	321,334	
	Clinical Biochemistry	495,791	
	Immunology	16,673	
	Cytology	2,452	
Hospital Errors Recorded/ yr	Wrong Blood in Tube	29	Errors recorded for Hospital Samples (Exact figures or %)
	Rejection rates	Data not held	
	Spoilt due to delay - coagulation	77	
	Lost in transport	18	
GP Errors Recorded/ yr	Wrong Blood in Tube	2	Errors recorded for GP Samples (Exact figures or %)
	Rejection rates	Data not held	
	Spoilt due to delay - coagulation	40	
	Lost in transport	6	
Lab Re-Labeling of Tube	Avg Time to re-label Tube	Data not held	Time to re-label a tube before loading on to rack for Analyser
	Job Title and Salary Band/ Grade of Re- Labeller	Staff range from A4C Band 2 to Band 7. Dependant on the situation and time of day. Section 21 (see below)	Who is performing the re-labelling of the Tube?
Estimated Costs	Rejected Sample	No	Do you have a financial figure you use to estimate the cost of a rejected sample – this

			includes the re-taking of the sample
	Wrong Blood in Tube	No	Do you have a financial figure you use to estimate the cost of a rejected sample – this includes the re-taking of the sample. MSoft estimate this to be £16.50/ sample.
	Sample Stationary/ yr (Card in the bag)	£45,000.00	How much does the Trust spend on the sample cards each year? UHS estimate 3.6p per card in the bag and they use more than 1 million cards per year.
Medical Laboratory Assistants	How many Medical Laboratory Assistants work in the Lab	Approximately 4 to 6 on each acute site per day.	
	How much of their day is spent Labelling & Re-labelling samples	Estimated <30 minutes per day.	An hour each day, 4 hours a day, couple of days a week, 50% of their day/week

Section 21

This information is already within the public domain; therefore, Hywel Dda University Health Board (UHB) has applied an exemption under Section 21 of the Freedom of Information Act 2000, as the information is accessible by another means.

For ease of reference please click on the attached link which will take you directly to the Agenda for Change pay bands:

<https://www.nhsemployers.org/pay-pensions-and-reward/agenda-for-change/pay-scales/annual>