

<b>Reference:</b>	FOI.7267.21
<b>Subject:</b>	Information Technology (IT)
<b>Date of Request:</b>	28 October 2021

**Request and response:**

1. Does anyone in Hywel Dda University Health Board have responsibility for auditing/monitoring insider threats – counter fraud?

Hywel Dda University Health Board (UHB) confirms that its Information Communication Technology (ICT) Department has the responsibility to audit and manage any insider threats.

2. How is Hywel Dda University Health Board able to check that your systems are being used in the way that they should?

The UHB confirms that it is able to check that the systems are being used correctly by utilising the National Intelligent Integrated Audit Solution (NIIAS) auditing tool, a system provided by NHS Wales' Digital Health Care Wales.

3. How many employees have misused their authority and used your IT systems inappropriately, (e.g.: to identify vulnerable people, falsify records etc) in the last 5 years?

The UHB provides, within the table below, the number of employees that have misused their authority and used its IT systems inappropriately, as identified by NIIAS, for the calendar years 2017 to 2021 to date.

Calendar year	Number
2017	154
2018	70
2019	59
2020	83
2021 to date	95

4. How much money has Hywel Dda University Health Board lost as a result of insider fraud/corruption in the last 5 years?

The UHB confirms that it has not lost any money as a result of insider fraud/corruption in the last five (5) years.

5. How often do you have to audit your IT systems to make sure employees are using them appropriately?

The UHB confirms that its Information Technology (IT) systems are audited every twelve (12) months to ensure appropriate use.

6. When and how would Hywel Dda University Health Board be alerted to the fact that someone has used the IT system inappropriately?

The UHB confirms that it utilises the NIIAS auditing tool, which assists with the UHB being alerted to the inappropriate use of its IT systems.

Additionally, the UHB has a Security Incident Event Monitoring solution which provides automatic alerts for Cyber incidents.

7. Who has overall responsibility for ensuring that your IT systems are secure from internal threats?

The UHB confirms that Paul Solloway, Deputy Digital Director, has the overall responsibility for ensuring its IT systems are secure from internal threats.

8. Do you currently have a budget allowance for auditing and monitoring your IT systems within your NHS organisation? If so, how much?

The UHB confirms that it does not currently have a budget for the auditing and monitoring of its IT systems.

9. How many computers are there in Hywel Dda University Health Board?

The UHB confirms that it has 9,748 computers across the UHB.

10. What operating systems do your computers use?

The UHB confirms that the current operating system is Windows 10.

11. How many staff are employed by Hywel Dda University Health Board?

The UHB confirms that it currently has 10,600 employees.