

Reference:	FOI.17753.25
Subject:	Information Technology (IT)
Date of Request:	8 July 2025

Requested:

1. What is your whole Trust's IT spend for the following financial year?:
FY 2023/2024 (£):
FY 2024/2025 (£):

DEFINITION: Please include in your IT spend calculation the capital and revenue cost of your IT staff, Software, Services, Hardware, Communication equipment and Other IT spend for the requested financial year.

2. Based on your most recent Digital Maturity Assessment (DMA) submission to NHS England in 2024 (and 2025, if completed), please provide the following:
 - a. Your overall DMA score (on a scale of 1.0 to 5.0).
 - b. If readily available, the individual scores for each of the seven DMA pillars:
 - Empower Citizens
 - Ensure Smart Foundations
 - Healthy Populations
 - Improve Care
 - Safe Practice
 - Support People
 - Well Led

DEFINITION: The Digital Maturity Assessment (DMA) is a self-assessment tool used by NHS organisations to evaluate their readiness for digital transformation. The overall score is usually the average of seven pillars, each scored from 1.0 (least mature) to 5.0 (most mature). The pillars are: Empower Citizens, Ensure Smart Foundations, Healthy Populations, Improve Care, Safe Practice, Support People, and Well Led.

3. Based on your most recent HIMSS EMRAM and HIMSS INFRAM assessment/ self-assessment, please provide the following:
 - a. Which HIMSS EMRAM score have your Trust currently achieved (0-7):
 - b. Which HIMSS INFRAM score have your Trust currently achieved (0-7):
 - c. Do you have plans to reassess, if your Trust is working towards achieving a new HIMSS EMRAM or INFRAM level, what level is this, and when will it be achieved:

Definitions:

Electronic Medical Record Adoption Model (EMRAM) – is an eight-stage model, scored from stages zero (least mature) to seven (most mature). At each stage, organisations need to demonstrate a progressive and eventual removal of paper, higher pervasiveness of use and compliance statistics, and an increasing reliance on automation and clinical decision support.
Infrastructure Adoption Model (INFRAM) – The eight-stage INFRAM measures the maturity of a healthcare facility's IT infrastructure across five areas: mobility, security, collaboration, transport and data centre.

Response:

1. Hywel Dda University Health Board (UHB) provides within the table below, its IT revenue and capital spend, for the 2023/24 and 2024/25 financial years.

Financial year	Revenue	Capital
2023/24	£15,004,127.00	£4,835,875.00
2024/25	£18,002,932.00	£3,148,251.00

2. The UHB does not complete these assessments, as Digital Maturity Assessment (DMA) submissions are a feature of the NHS in England. The UHB is part of NHS Wales and is an integrated Local Health Board responsible for the planning and provision of primary, community and in hospital services, based on the needs of the local community across three (3) counties.
- 3a. The UHB confirms that the most recent Healthcare Information and Management Systems Society (HIMSS) Electronic Medical Record Adoption Model (EMRAM) score achieved was 1.
- 3b. The UHB does not hold this information as it has not completed a HIMSS Infrastructure Adoption Model (INFRAM) assessment. However, this is currently in progress and anticipated for completion in October 2025.
- 3c. The UHB has no current plans for re-assessment, however its initial INFRAM assessment is currently in progress as noted within response 3b.