Reference:	FOI.5844.21
Subject:	Insourcing, Outsourcing and Waiting List initiatives
Date of Request:	19 April 2021

## Requested:

How much has been spent and the number of patients seen via Insourcing, Outsourcing and the Hospitals own Waiting List initiatives in the last 3 years. In the most recent financial year, in the 12 months ending March 2021.

To support, I have attached a sample template document if required.

## Response:

Hywel Dda University Health Board (UHB) is unable to provide you with all the information requested, as it is estimated that the cost of answering your request would exceed the "appropriate level" as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. The "appropriate level" represents the estimated cost of one person spending 18 hours (or 2 ½ working days) in determining whether the UHB holds the information, and locating, retrieving and extracting the information.

In order to provide you with all of the information being requested, the UHB would need to undertake a manual search of invoices and a manual trawl of patient records to identify the numbers of those treated as part of a Waiting List Initiative (WLI), as this information is not held centrally.

The UHB is therefore applying an exemption under Section 12 of the Freedom of Information Act 2000 (FoIA), which provides an exemption from a public authority's obligation to comply with a request for information where the cost of compliance is estimated to exceed the appropriate limit.

However, under section 16 of the FoIA, we are required, as a public authority, to provide advice and assistance so far as it is reasonable, to individuals who have made a request under FoIA. Therefore, the UHB can provide you with some of the information requested, within the supplied spreadsheet, at Attachment 1a-c.

Where the figures in the table have been replaced with an asterisk (\*), the UHB is unable to provide you with the exact number of patients, due to the low numbers of cases (5 and under), as there is a potential risk of identifying individuals if this was disclosed. The UHB has also replaced totals which could be used to calculate the redacted figure with a double asterisk (\*\*). The UHB is therefore withholding this detail under Section 40(2) of the FoIA. This information is protected by the Data Protection Act 2018/General Data Protection Regulations 2016 (GDPR), as its disclosure would constitute unfair and unlawful processing and would be contrary to the principles and articles 6 and 9 of the GDPR. This exemption is absolute and therefore, there is no requirement to apply the public interest test.

In reaching this decision, the Data Protection Act 2018/General Data Protection Regulations 2016 defines personal data as data which relates to a living individual who can be identified solely from that data or from that data and other information which is in the possession of the data controller.