

Reference:	FOI.8469.22
Subject:	Insulin pumps
Date of Request:	14 March 2022

Requested:

Please can you provide me with the following information regarding the initiation of the following.

Insulin Patch Pumps for both Adult and Paediatric Patients:

- 2019 – 2020:
Number of Omnipod Patch Pump Users
Number of Medtrum TouchCare Nano Patch Pump Users
- 2020 – 2021:
Number of Omnipod Patch Pump Users
Number of Medtrum TouchCare Nano Patch Pump Users
- 2021 – 2022:
Number of Omnipod Patch Pump Users
Number of Medtrum TouchCare Nano Patch Pump Users

Response:

Hywel Dda University Health Board (UHB) is unable to provide you with all of the information requested, as it is estimated that the cost of answering your request would exceed the “appropriate limit” as stated in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. The “appropriate limit” represents the estimated cost of one person spending 18 hours (or 2 ½ working days) in determining whether the UHB holds the information, and locating, retrieving and extracting the information.

In order to provide you with all of the information requested, the UHB would need to undertake a manual search of all Insulin Patch Pumps issued and cross reference with patient records, to identify those that received the specific pumps requested, during the financial years 2019/20 and 2020/21, as this information was not recorded centrally until 2021/22.

The UHB is therefore applying an exemption under Section 12 of the Freedom of Information Act 2000 (FoIA), which provides an exemption from a public authority’s obligation to comply with a request for information where the cost of compliance is estimated to exceed the appropriate limit.

However, under Section 16 of the FoIA, we are required as a public authority, to provide advice and assistance so far as it is reasonable, to individuals who have made a request under FoIA. Therefore, the UHB provides the accessible information it holds below.

The UHB provides, within the table below, the number of adult and paediatric Insulin Patch Pump users, during the financial year 2021/22.

	Financial year	Omnipod Patch Pump Users		Medtrum TouchCare Nano Patch Pump Users		
		Adult	Paediatric	Adult	Paediatric	
	2021/22	95	32	0	0	