

Reference:	FOI.2064.19
Subject:	Integrated care pathway
Date of Request:	29 November 2019

Requested:

1. As part of your integrated care pathway, do you also refer any of your patients for acute care services?
2. If you do, to which acute hospital(s) do you refer your patients?
3. To which of the following clinical departments do you refer them?
 - Audiology
 - Maternity
 - Endocrinology
 - Oncology
 - Ophthalmology
 - Pulmonology
 - Urology
 - Neurology
 - Nutrition and dietetics
 - Sexual health
4. Do you enable or plan to enable your home care team or crisis team to conduct tests in a remote setting?
5. Do you enable or plan to enable your home care team or crisis team to commission tests in a remote setting?
6. Does the trust enable authorised access to another provider's patient portal?
7. Do you have access to an integrated clinical portal or local care record, which provides real-time access to health records (Y/N)?
8. Do your home care team and crisis team have authorised access to this?
9. If you do, which solution/provider?
10. How do you commission physical health assessments for your patients?

Response:

1. Hywel Dda University Health Board (UHB) is an integrated Health Board, planning and providing services, and working with the acute hospitals and colleagues to deliver appropriate services for our patients.
2. The UHB refers patients for treatment to the most relevant hospital within the Health Board to meet the needs of the patients.
3. The UHB would refer to any and all of these services, where appropriate, to meet patient needs.

4. The UHB's home care and crisis teams perform clinical examinations, blood tests, including point of care for international normalised ratio (INR) and electrocardiogram (ECG) testing within community clinics and patient homes.
5. The UHB's home care and crisis teams perform tests to support clinical decision making within community clinics and patient homes. The UHB is planning to further develop clinical pathways in the community requiring rapid access to diagnostics. Catheter clinics are also planned with a potential to undertake trials without catheters in community settings which will require bladder scanners and screening for urinary retention.
6. The UHB has agreements in place with Local Authorities to share appropriate patient needs information.
7. The UHB confirms it uses the Wales Integrated Care Record System.
8. The UHB's acute response teams (ART), care at home teams, joint discharge teams and Porth Gofal, an integrated assessment team, have access to patient information on the Welsh Patient Administration System (WPAS). The Welsh Community Care Information system (WICCIS) is currently being piloted in Ceredigion.
9. The WPAS and WICCIS systems are provided by NHS Wales informatics service (NWIS).
10. The UHB undertakes physical health assessments of patients as part of the integrated pathway.