

<b>Reference:</b>	FOI.5515.21
<b>Subject:</b>	IT infrastructure
<b>Date of Request:</b>	5 March 2021

**Requested:**

Can you update the attached spreadsheet where we ask about your trust's general IT infrastructure please? Attachment 1.

**Response:**

Hywel Dda University Health Board (UHB) is unable to provide you with the information requested, as it is estimated that the cost of answering your request would exceed the "appropriate level" as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. The "appropriate level" represents the estimated cost of one person spending 18 hours or (2 ½ working days) in determining whether the UHB holds the information, and locating, retrieving and extracting the information.

In order to provide you with the requested information, the UHB would need to undertake a manual trawl of its Information Communication Technology (ICT) records, to identify any information that fulfils your request, as the information is not easily accessible.

The UHB is therefore applying an exemption under Section 12 of the Freedom of Information Act 2000 (FOIA), which provides an exemption from a public authority's obligation to comply with a request for information where the cost of compliance is estimated to exceed the appropriate limit.