

<b>Reference:</b>	FOI.4765.20
<b>Subject:</b>	IT solutions and systems
<b>Date of Request:</b>	15 December 2020

**Requested:**

1. What is the name of the main IT Solution used within the Emergency Department setting?

‘An Emergency Department Information System (EDIS) is an extended EHR system used to manage data in support of Emergency Department patient care and operations. The functions of an EDIS may be provided by a single application or multiple applications.’

For example: Symphony, DXC EDIS

2. What is the name of the PAS your Health Board currently has installed?

‘Patient Administration Systems (often abbreviated to PAS) developed out of the automation of administrative paperwork in healthcare organisations, particularly hospitals, and are one of the core components of a hospital's IT infrastructure.’

For example: Servelec Rio, System C Medway

3. What is the name of the Main Community Solution, used for Community and District Nursing?

For example: TPP SystemOne, Advanced CareNotes, Servelec Rio

4. What is the name of the Clinical Noting Solution used within the Health Board?

‘Clinical Noting Solution is fully-auditable electronic notes platform that allows clinicians to search, analyse and annotate patient case notes.’

For example: G2 Speech, Meditech, DXC Lorenzo

5. What is the name of the Health Board’s EPR Solution?

‘EPR (electronic patient record system) will mean all patient information will be available electronically, on screen, at any hospital location, at any time.’

For example: DXC Lorenzo, Servelec Rio, System C Medway

6. What is the name of the Pharmacy Stock Management Solution used within the Health Board?

‘Pharmacy inventory management involves the processes of ordering, receiving, and storing drugs, with the aim of ensuring drug availability while keeping costs down and working within storage capacity constraints’

For example: EMIS, JAC

7. What is the name of the In-Patient e Prescribing solution used within the Health Board?

‘E-prescribing, or electronic prescribing is a technology that allows physicians and other medical practitioners to write and send prescriptions to a participating pharmacy electronically instead of using handwritten or faxed notes or calling in prescriptions.’

For example: Meditech, EMIS, Cerner Millennium

8. What is the name of the Out-Patient e Prescribing solution used within the Health Board?

‘E-prescribing, or electronic prescribing is a technology framework that allows physicians and other medical practitioners to write and send prescriptions to a participating pharmacy electronically instead of using handwritten or faxed notes or calling in prescriptions.’  
For example: Meditech, EMIS, Cerner Millenium

9. What is the name of the Order Communication Solution used within the Health Board?

‘Order Communications System (OCS) allows diagnostic tests and treatment services to be ordered instantly.’  
For example: Sunquest ICE, Civica Paris

10. What is the name of the Diagnostic Reporting Solution used within the Health Board?

‘Electronic requesting and results reporting service, a web-based requesting and result reporting system that has been designed to operate within primary and secondary care. Usually used for Radiology, Cardiology and Laboratory reporting’

For example: CliniSys Cyberlab, EMIS Review, DxC RadCentre, GE PACS, In-House

**Response:**

1. & 2. Hywel Dda University Health Board (UHB) confirms that the name of its Patient Administration System (PAS) is Welsh Patient Administration System (WPAS), which is also the system used within the UHBs Emergency Departments.
3. The UHB confirms that the name of its Main Community Solution, used for community and district nursing is Welsh Clinical Community Information System (WCCIS).
4. The UHB confirms that it does not have a Clinical Noting Solution.
5. The UHB confirms that the name of its Electronic Patient Record (EPR) system is Welsh Clinical Portal (WCP).
6. The UHB confirms that the name of its Pharmacy Stock Management Solution is Wellsky Pharmacy.
7. & 8 The UHB confirms that it does not have an in-patient or out-patient e-prescribing solution.
9. & 10. The UHB confirms that the name of its Order Communication Solution and Diagnostic Reporting Solution is Welsh Results Reporting Service (WRRSS).