

Reference:	FOI.9164.22
Subject:	Job planning, rostering and rotas
Date of Request:	14 June 2022

Requested:

I would like to make a request under Freedom of Information Act relating to Allied Health Professionals job planning, medics rostering, & junior doctors rota building at your Organisation.

Please respond to the following questions

1. Which software provider does the Trust use for Allied Health Professionals job planning
2. Which software provider does the Trust use for medics rostering
3. Which software provider does the Trust use for junior doctors rota building (e.g. DRS (Skills for Health or Allocate (eRota)
4. What was the annual cost for the Trust's current Allied Health Professionals job planning software in 2021 to 2022
5. What was the annual cost for the Trust's current medics rostering in 2021 to 2022
6. What was the annual cost for the Trust's current junior doctors rota building (e.g. DRS (Skills for Health or Allocate (eRota)) in 2021 to 2022
7. What is the contractual end date of your current Allied Health Professionals job planning software
8. What is the contractual end date of your current medics rostering software
9. What is the contractual end date of your current junior doctors rota building (e.g. DRS (Skills for Health or Allocate (eRota)) software?

Response:

1. Hywel Dda University Health Board (UHB) confirms that it does not use Allied Health Professionals (AHP) job planning software.
2. The UHB confirms that it only uses medics rostering software in the Anaesthetics Department in Carmarthenshire, which is provided by CLWRota.
3. The UHB confirms that the software provider for junior doctors rota building is Allocate Junior Doctor Portal.
4. Not applicable.
5. The UHB considers that Section 43 applies to the third party costs for CLWRota, as answering would be prejudicial to their commercial interests. Section 43(2) of the Freedom of Information

Act 2000 (FoIA) exempts information, if the disclosure of it would or would be likely to prejudice the commercial interests of any person, in this case the suppliers listed above.

Commercial interests may be prejudiced where disclosure would, or would be likely to:

- Weaken a company's position in a competitive environment by revealing market sensitive information or information of potential usefulness to its competitors.
- Damage a company's business reputation or the confidence that customers/users, suppliers or investors may have in it.

This exemption is qualified; therefore, even if information falls within Section 43, public authorities must then apply the public interest test set out in Section 2(2)(b). The information can only be withheld if the public interest in maintaining the exemption outweighs the public interest in disclosure.

The UHB sought the opinion of CLWRota for consideration as part of the public interest test, who consented to the disclosure of the costs and as such these have not been considered as part of the Section 43 exemption.

Therefore, the UHB can confirm that the annual cost for CLWRota medics rostering was £17,108.20 for the financial year 2021/22. Please note, the CLWRota service is charged per user and therefore, annual costs can vary.

6. The UHB does not hold the information requested as the Allocate contract for the junior doctors' rota building is managed by NHS Wales Shared Services Partnership (NWSSP). We therefore recommend you re-direct this part of your request to the FOI Team in NWSSP. Contact details are as follows:

shared.services@wales.nhs.uk or alternatively, you can contact: Information Governance Manager, 4-5 Charnwood Court, Heol Billingsley, Parc Nantgarw, Cardiff, CF15 7QZ.

7. Not applicable.

8. The UHB confirms that the contract end date with CLWRota is March 2023.

9. Please see response to question 6.