

Reference:	FOI.4907.21
Subject:	Learning and Development and Human Resources systems
Date of Request:	5 January 2021

Requested and response:

We would like to know more about your L&D/HR systems, specifically used for training staff, whether that be for basic compliance or the upskilling of staff. Specific Questions are detailed below.

Hywel Dda University Health Board (UHB) provides the information, within the table below, as requested.

Questions	Answers
Do you use an LMS (Learning Management System) within your organisation?	The UHB confirms that it does use a Learning Management System (LMS).
If yes, which organisation supplies this product/service to you?	The UHB confirms the LMS system is provided by IBM.
Is your LMS supplied on a contract basis?	The UHB confirms that its LMS is supplied on a contract basis.
If yes, please confirm when the current contract comes to an end	The UHB does not hold this information. The contract is managed by NHS Wales Shared Services Partnership (NWSSP)
Do you receive any other services from your LMS supplier? E.g. eLearning content	The UHB confirms that it does receive other services from LMS.
Who is the key decision-maker for the aforementioned products/services?	The UHB confirms that NWSSP are responsible for the LMS contracts and services.
If possible, please provide their contact details	NHS Wales Shared Services Partnership 4-5 Charnwood Court Heol Billingsley Parc Nantgarw Cardiff CF15 7QZ Email: shared.services@wales.nhs.uk