

Reference:	FOI.609.19
Subject:	Learning disability training
Date of Request:	23 April 2019

Requested

- 1) As of today (19 April 2019) how many healthcare professionals working for the health board have never attended training on meeting the needs of patients with a learning disability? Could I have the the figure as a number and as a percentage of the the total healthcare professional workforce.
- 2) Is information on learning disabilities in the induction training for the health boards clinical staff?
- 3) The number of complains the health board has received in the last financial year (18/19) about the care given to someone with a learning disability

Response:

1. Hywel Dda University Health Board (UHB) is unable to answer this question as some members of staff may have undertaken learning disability training prior to their employment with the UHB and this would therefore not be recorded. The UHB can confirm that a new Health Liaison Service was introduced in December 2018, and the team is responsible for delivering additional training sessions to patient facing staff. Between 1 December 2018 and 30 April 2019, the team has provided 12 training sessions to 125 staff members, including preceptors, junior doctors and nurses across various wards and departments.
2. The UHB's staff induction does not currently include information on Learning Disability awareness. However, from 1 September 2019, the staff induction process has been changed to include information on Learning Disability awareness.
3. During the 2018/19 financial year, the UHB received 7 complaints regarding the care given to a patient with a learning disability.