

<b>Reference:</b>	FOI.10693.23
<b>Subject:</b>	Legal case management software
<b>Date of Request:</b>	13 January 2023

**Requested:**

1. Name of your current legal case management software, if any.
2. Date the current legal case management software contract expires
3. The length of this contract for your legal case management
4. Monthly charge for your existing legal case management software
5. The number of users using the legal case management software
6. Please provide the name and contact email of the person/sponsor responsible for the Legal case management software for your organisation
7. Name and contact details for the Head of Legal within your organisation

**Response:**

1. Hywel Dda University Health Board (UHB) confirms that the legal case management software it uses is DATIX.
2. - 5. The UHB regrets to inform you that it does not hold the information requested; as this is an All Wales contract.

We therefore recommend that you redirect your request to the Freedom of Information Team in NHS Wales Shared Services Partnership (NWSSP), who may be able to help you with your enquiry. Contact details for the FOI Team in NWSSP are as follows:-

[shared.services@wales.nhs.uk](mailto:shared.services@wales.nhs.uk) or alternatively, you can contact: Information Governance Manager, 4-5 Charnwood Court, Heol Billingsley, Parc Nantgarw, Cardiff, CF15 7QZ.

6. The person responsible for the legal case management software on behalf of the UHB is Cathie Steele, Head of Quality & Governance and can be contacted via the postal address provided in response to question 7.
7. The UHB's Head of Legal Services is Gaynor Kynaston.

The Head of Quality & Governance and the Head of Legal Services can be written to at the following hospital address:

Glangwili General Hospital  
Dolgwili Road  
Carmarthen  
SA31 2AF