

Reference:	FOI.17888.25
Subject:	Medical informatics equipment provision
Date of Request:	23 July 2025

Requested:

Please can you provide responses to the following questions in regard to your PACS, VNA, RIS, Digital Pathology, and Cardiology PACS systems used within the Trust.

1. Please provide the name of the incumbent supplier for the Radiology PACS solution at your trust and what is the current contractual end date?
2. Please provide the name of the incumbent supplier for the Radiology RIS solution at your trust and what is the current contractual end date?
3. Please provide the name of the incumbent supplier for the Radiology Vendor Neutral Archive (VNA) solution at your trust and what is the current contractual end date?
4. Please provide the name of the incumbent supplier for the Digital Pathology solution at your trust and what is the current contractual end date?
5. Please provide the name of the incumbent supplier for the Cardiology PACS solution at your trust and what is the current contractual end date?

Response:

1. 2, 4 & 5. Hywel Dda University Health Board (UHB) confirms its Radiology PACS, Radiology RIS, Digital Pathology and Cardiology PACS systems are all supplied and managed by Digital Health Care Wales (DHCW). These solutions are not on any contracts and are renewed yearly on a Service Level Agreement.

We therefore recommend that you redirect these parts of your request to the Freedom of Information Team in DHCW, who will be able to help you with your enquiry. Contact details are as follows:-

DHCW.FOI@wales.nhs.uk or alternatively, you can contact: Freedom of Information Officer, Digital Health and Care Wales, Ty Glan-yr-Afon, 21 Cowbridge Road East, Cardiff CF11 9AD.

3. The UHB confirms it does not have a Radiology Vendor Neutral Archive (VNA) solution.