

Reference:	FOI.21112.26
Subject:	Mental Health Services (MHS)
Date of Request:	22 July 2026

Requested:

1. In the last 12 months (of data), in total how many patients were managed by your Trust for the following conditions
 - a. Schizophrenia (F20)
 - b. Bipolar Disorder (F31)
 - c. Other psychoses (F21-29 inclusive)

2. In the last 12 months (of data), how many patients with Schizophrenia have been treated within each of the following services:
 - a. Early Intervention Psychosis service team
 - b. Acute Services
 - c. Community Mental Health Team

3. In the last 3 months (of data), how many patients with Schizophrenia were treated with each of the following antipsychotic medications
 - Risperidone
 - Olanzapine
 - Quetiapine
 - Aripiprazole
 - Amisulpride
 - Lurasidone
 - Paliperidone
 - Cariprazine
 - Clozapine
 - Other treatment

4. In the last 3 months (of data), how many patients with Other Psychoses were treated with each of the following antipsychotic medications
 - Risperidone
 - Olanzapine
 - Quetiapine
 - Aripiprazole
 - Amisulpride
 - Lurasidone
 - Paliperidone
 - Cariprazine
 - Clozapine
 - Other treatment

5. In the last 12 months (of data), how many patients with Schizophrenia were discharged to primary care from each of the following services?
 - a. Early Intervention Psychosis service team
 - b. Acute Services/In-patient
 - c. Community Mental Health Team

6. In the last 12 months (of data), how many patients with Schizophrenia were discharged from the Early Intervention Psychosis service team to the Community Mental Health Team

Response:

Hywel Dda University Health Board (UHB) is unable to provide you with all the information requested, as it is estimated that the cost of answering your request would exceed the “appropriate limit” as stated in the Freedom of Information Act 2000 (Appropriate Limit and Fees) Regulations 2004. The “appropriate limit” represents the estimated cost of one person spending 18 hours (or 2 ½ working days) in determining whether the UHB holds the information, and locating, retrieving and extracting the information.

The UHB only records the diagnosis codes for inpatients upon discharge. Therefore, in order to provide you with all the information requested for patients managed within the services listed in question 2, the UHB would be required to undertake a manual trawl of all Mental Health (MH) patient records for the requested periods, to identify any information that would fulfil your request, as not all of the information is recorded centrally.

Additionally, to provide the information requested for questions 5 and 6, a manual trawl of patient records diagnosed with Schizophrenia, would be required to identify the service they were discharged to, as this is not recorded centrally.

The UHB received approximately nine thousand five hundred new MH referrals for assessment, during the period 1 August 2025 to 31 July 2026. It is estimated that a manual search of these records would exceed the 18 hours stipulated within the Freedom of Information Act 2000 (FoIA). Based on the number of records identified, conducting a search, taking a minimum of five (5) minutes per record, would exceed the ‘appropriate limit’, costing the UHB the following:

9,500 @ 5 minutes per record = 791 hours and 40 minutes
791 hours and 40 minutes @ £25 per hour = £19,791.67

The UHB is therefore applying an exemption under Section 12 of the FoIA, which provides an exemption from a public authority’s obligation to comply with a request for information where the cost of compliance is estimated to exceed the appropriate limit.

However, under Section 16 of the FoIA, we are required as a public authority, to provide advice and assistance so far as it is reasonable to individuals who have made a request under the FoIA, this can include assisting a requestor to further refine their request.

The UHB suggests that you may refine your request by reducing the timeframe requested to a three (3) month period e.g. 1 May to 31 July 2026. However, the UHB would still be required to undertake a manual trawl of all MH patient records during the refined period, to identify the information required to fulfil your request. Therefore, the outcome would be dependent on the number of records identified within a shorter time period.

However, under Section 16, the UHB provides the accessible information it holds below.

1. The UHB provides within the table below, the number of MH inpatients managed for the listed conditions, during the period 1 August 2025 to 31 July 2026.

No.	Condition	Number
a.	Schizophrenia (F20)	55
b.	Bipolar Disorder (F31)	33
c.	Other psychoses (F21-29 inclusive)	87

2. An exemption under Section 12 of the FoIA has been applied.
3. & 4. The UHB is unable to provide you with the number of MH inpatients treated with the listed medications, due to the low number of cases (less than 5), as there is a potential risk of identifying individuals if this was disclosed. Therefore, the UHB is withholding these details under Section 40(2) of the FoIA.

This information is protected by the Data Protection Act 2018 (DPA)/UK General Data Protection Regulations (UK GDPR), as its disclosure would constitute unfair and unlawful processing and would be contrary to the principles and articles of the UK GDPR. This exemption is absolute and therefore, there is no requirement to apply the public interest test.

In reaching this decision, the DPA and UK GDPR define personal data as data that relates to a living individual who can be identified solely from that data or from that data and other information, which is in the possession of the data controller.

5. & 6. An exemption under Section 12 of the FoIA has been applied.